

Sept 2021 QSG1_A

User Manual

Reolink Wireless Battery-powered Camera



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The screenshot used in this user manual is based on model Arugs 3 Pro. The menu and options of your model may be different, please refer to the actual page of your own model.

1. Camera Introduction

Device Overview

Argus 2/Argus Pro

A Rechargeable battery and Wi-Fi connectivity make the camera totally wire-free. No network or power cable, no drilling and no outlets needed. Security is simple. You can put it anywhere you want: on a shelf or a table; at the front door or back door; from room to room, to keep an eye on the elderly, babies or pets. Or use it at a temporary construction site, rental house or holiday house.



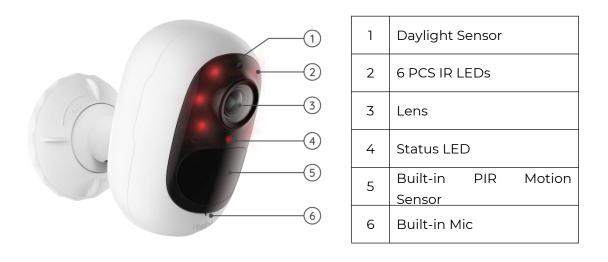
1	Daylight Sensor
2	6 PCS IR LEDs
3	Lens
4	Status LED
5	Built-in Mic
6	Built-in PIR Motion Sensor
7	Speaker
8	Wall Mount



9	Rechargeable Battery
10	Micro SD Card Slot
11	Reset Hole

Argus 2E

Argus 2E runs on a non-removable high-capacity rechargeable battery. Without power cables, it provides clean, easy and flexible installation. You can put it anywhere you want, indoors or outdoors.

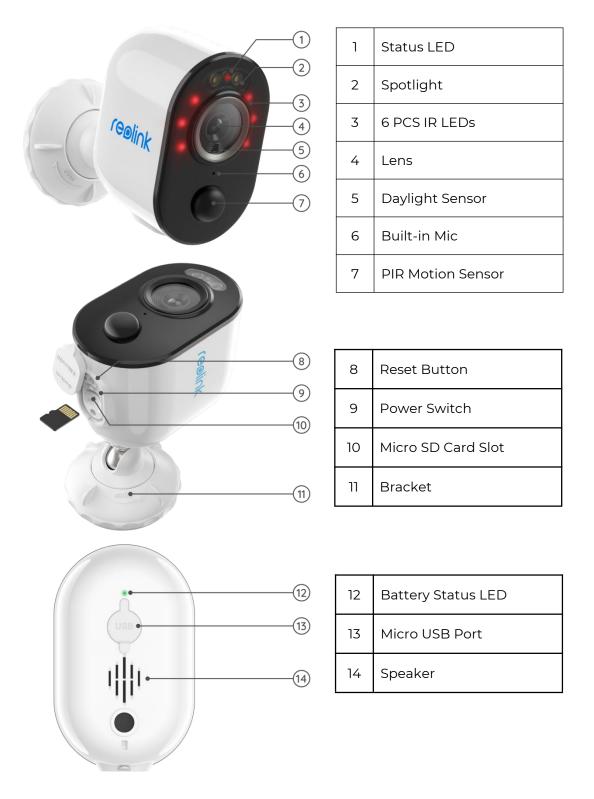




7	Reset Button			
8	Micro SD Card Slot			
9	Outdoor Security Mount			

Argus 3/Argus 3 Pro

Get wire-free security anywhere you need it with Argus 3/Argus 3 Pro, a battery or solar operated security camera with motion spotlight and siren. See what's going on in 2K Super HD, enjoy color night vision and stop the crime before it happens.



Argus Eco

Works cable-free with a rechargeable battery and reliable Wi-Fi connection. Flexible and weatherproof – you can put it anywhere with 5-minute installation!



1	Status LED		
2	Built-in Mic		
3	4 PCS IR LEDs		
4	Lens		
5	Daylight Sensor		
6	Built-in PIR Motion Sensor		
7	Reset Hole		
8	On/Off Switch		
9	Micro SD Card Slot		
10	Speaker		

11	Antenna
12	Micro USB Port
13 Battery Status LED	

Argus PT

Argus PT can work without any cables thanks to a rechargeable battery and Wi-Fi connection. Free from wiring hassles, you can mount this battery-operated security camera anywhere to have an ultra-wide viewing angle backed by unique 355° pan and 140° tilt design. Set it up in seconds and enjoy the peace of mind and convenience Argus PT brings you.



Status Light	Camera Status
Red light	Wi-Fi connection failed
Blue light	Wi-Fi connection succeeded
Blinking	Standby status
On	Working status

Status Light

2.Setup and Install

Set up the Camera

What's in the Box

Argus 2/Argus Pro

Note: The package content may vary and update with different version and platforms, please take the below information only for a reference. And the actual package content are subject to the latest information on the product selling page.

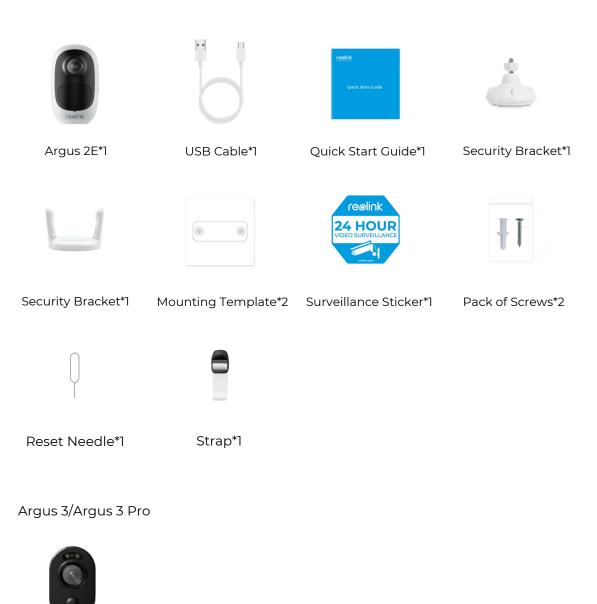
Image: Signed stateImage: Signed stateImage: Signed stateImage: Signed stateImage: Signed stateArgus 2/Argus Pro*1Wall Mount*1Outdoor Security Mount*1Signed stateSigned stateImage: Value StateImage: Signed stateImage: Signed stateImage: Signed stateImage: Signed stateImage: Value StateSurveillance Sticker*1Mount Template*1Image: Value StateImage: Value StatePack of Screws*2Quick State Cuide*1Image: Value StateImage: Value State

Note:

The camera and the rechargeable battery are packed separately in the same package.

There is no wall mount and the first mount template for Argus Pro.

Argus 2E



Argus 3/Argus 3 pro*1

Note:

Others of Argus 3/Argus 3 pro are the same as those of Argus 2E.

Argus Eco



Argus Eco*1

Note:

There is no skin and wall mount for Argus Eco, and there is just one mounting template. Except for the above differences, others are the same as Argus 2.











Argus PT*1

Mounting Template*1

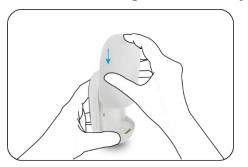
Bracket*1

Strap*1

Note:

Except for the above parts, the surveillance sticker, quick start guide, reset needle and USB cable are the same as others, but just one pack of screw in this box.

Install a Rechargeable Battery



Slide the battery downward and lock it firmly.



Check the button status to see if the battery is installed correctly.



To remove the battery from the camera, please pull the button on the top of the battery and slide it upwards.

Charge the Battery

Reolink Argus 2/Argus Pro has its rechargeable battery which is removable, and there is a micro USB port for charging on the back of the battery.



The charger is a USB adapter (DC 9/5 Volts, not included in the box) which is commonly used for smartphones. A micro USB cable is included in the box. Here we'll guide you to charge Reolink Argus 2/Argus Pro by using the following three different methods.

Method 1: Pull out the battery and open the charging port, then connect the battery with the USB adapter via a USB cable and plug it into the electrical outlet.



Method 2: Directly connect the camera with the USB adapter via a USB cable and plug it into the electrical outlet for charging & working.



Method 3: Charge the camera with Reolink Solar Panel (needs to be purchased separately).



Note:

There is only one battery with each camera, but you can purchase more at reolink.com or Reolink Amazon official stores.

There is a status LED under the micro USB port of the battery, which indicates the battery charging status.

Green LED	Fully charged
Orange LED	Charging

Set up the Camera on the App

Please follow the steps below to do initial setup for the battery-powered cameras via Reolink App.

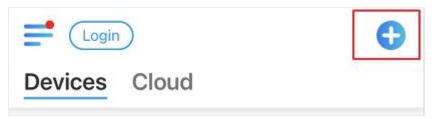
Step 1. Power on the camera and wait for it starting up. After hearing a startup sound, you will hear repeated Ding sounds or "Please run Reolink App, add the camera and set it up", which means you can scan the UID and start the setup process.

Note:

1. Please power on the camera by power switch button before initial setup. (Suits for Argus PT, Argus Eco, Argus 3, Argus 3 pro.)

2. If you are not sure whether you hear the right sound, you may tap "Demo" to hear the sample sound. If you couldn't hear the repeated Ding sounds, please reset your camera.

Step 2. Tap on the icon 🕒 in the top right corner to start the initial setup.

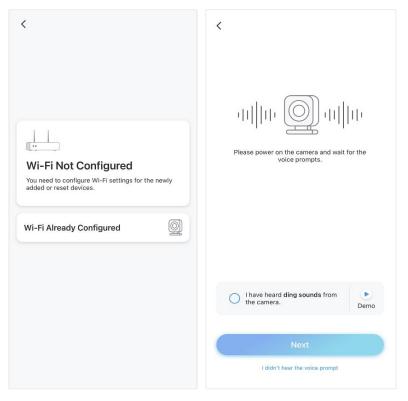


Step 3. Scan the QR code on the back of the camera. If the phone doesn't respond, please tap **Input UID/IP** and then manually type in the UID (16-digit characters under the QR code of the camera).

Note: You may tap **Light** to enable flash light when setting up in a dark environment.



Step 4. Select **Wi-Fi Not configured**. If you hear the camera speaking "Please run App, add the camera and set it up" or the ding sounds, please tick "I have heard the voice prompt from the camera" or "I have heard ding sounds from the camera", then tap **Next**.



Step 5. Enter the Wi-Fi password of the selected Wi-Fi network (you may tap ⊙ to see the Wi-Fi password you entered and double-check the password is correct) and tap **Next**.

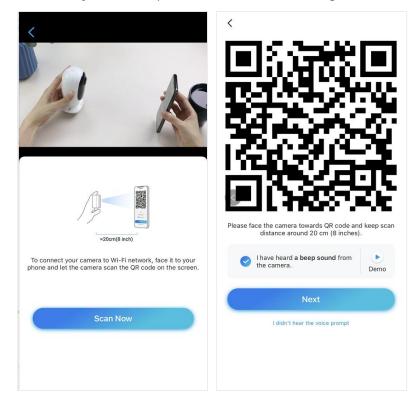


Step 6. For Reolink battery-powered cameras, a QR code will be generated and displayed on your phone. Please place the QR code on your phone in front of the camera's lens at a distance of about 20 cm (8 inches) and let the camera scan the QR code. Tick "I have heard the beep sound from the camera" or "I have heard the voice prompt" and tap **Next**.

Note:

1. Please rip off the protection film of the camera's lens.

2. You may double tap on the QR code to enlarge it.



Step 7. After the beep sound, the camera will try to connect to the router, please wait for 60 seconds.

Camera is connecting to the router
-11 10-
Connection to the router
succeeded
I have heard the voice prompt
Next
Connection to the router failed

Step 8. You may initialize your camera: "**Create device password**" and "**Name your device**". Forgetting this password could be troublesome in the future, please remember it for your convenience.

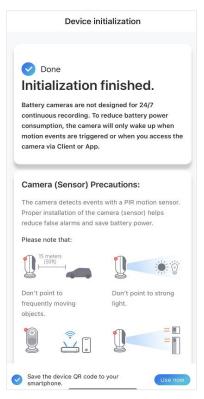
Device initialization	Device initialization		Device initialization
Device initialization Image: Start initialization soon	Device initialization	9 ()	Device initialization

Note:

For Argus 3 Pro, after the camera is named, you need to select scene: **Indoor** or **Outdoor.**

Device ini		
Bettee III	tialization	
Third step Select Scene		
e	000	
Indoor	Outdoor	
Ne	ext	
-		

Step 9. "Initialization finished". Tap Use Now and start to preview now.



Once the initially setup is completed, you may choose a good position to mount your camera.

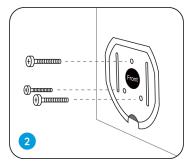
Install the Camera

Here take model Argus 2/Argus Pro as example to demonstrate the steps. The mounting instructions of other models can be found on it's Quick Start Guide here: https://reolink.com/download-center/

Mount the Camera to the Wall



Press the button to release the plate from the security mount.



Screw the security mo unt plate into the wall.



Lock the security mou nt on its plate. (Make sure the top edge of the plate is inserted int o the mount.)



Press the security mount button until its plate clicks into the mount.

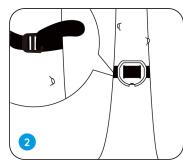


Screw the camera, adjust Its mangle and tighten the knob to lock it.

Attach the Camera to a Tree



Thread the provided strap to the mounting plate.

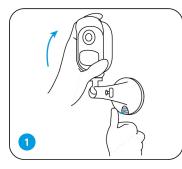


Fasten the mounting plate to a tree.

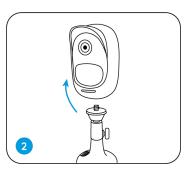


Follow the steps 3-5 in the wall mounting to finish installation.

Remove the Camera



Press the security mount button to remove the mount out.

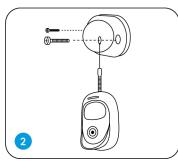


Unscrew the camera from the security mount.

Magnet (for Argus 2 only)



Put up the skin, provided in the packa ge, for Reolink Argus 2 camera.





There is an anti-falling Safety rope. Please fasten the other end of the rope to the wall mount when mounting it into a wall.

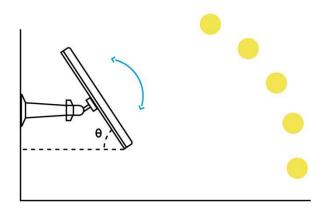
Stick the camera to the wall mount and twist the camera to adjust direction.

Install the Solar Panel

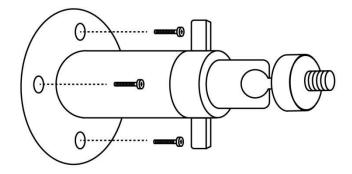
You may refer to the following steps to connect your Reolink solar-powered cameras to a Reolink Solar Panel to get non-stop power.

1. Please select a position with the maximum sunlight exposure throughout the year for your solar panel.

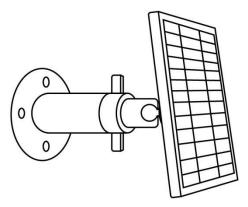
For Reolink Solar Panel, it only needs a few hours of direct sunlight exposure to sufficiently power your camera daily. The amount of energy that the solar panel can generate is affected by weather conditions, seasonal changes, geographic locations, etc.



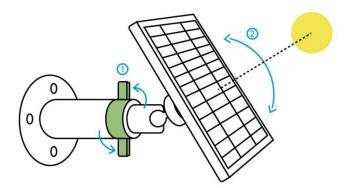
2. Mount the bracket with the mounting template and the screws provided in the package.



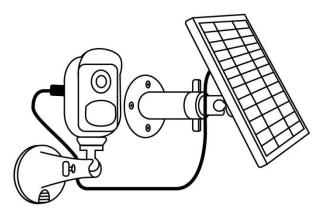
3. Slot the solar panel into the bracket and make sure that it's secure.



4. Loosen the adjusting control on the bracket and adjust the angle of the solar panel to make it receive direct sunlight exposure, then tighten the adjusting control to fix the solar panel.

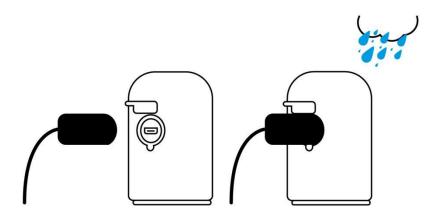


5. Connect the solar panel to a Reolink camera with the micro USB cable.



Notes:

- Make sure that there is no covering on the solar panel. The energy harvesting efficiency drops drastically even when a small portion of the solar panel is shaded by other objects.
- 2. Please don't install the solar panel completely horizontally. Otherwise, your solar panel might accumulate dust and other debris easily. It's advised to install the solar panel angularly to make it receive direct sunlight exposure.
- 3. Wipe the solar panel regularly to remove the dust and debris.
- 4. Make sure that the camera is plugged in all the way and that the waterproof wire cover protects the interface between the camera and the solar panel.



3. View Your Camera

Live View



lcon	Meaning				
0	Settings: Provide access to a camera's settings such as system				
-	information, detection alarm and camera recording.				
:	More options of live view: Channel Selection, Day and Night, Immersive.				
Ż	Siren: Trigger audio alarm.				
Ţ	Spotlight (only for Argus 3 and Argus 3 Pro) Turn on the spotlight				
	Multiple views				
	Display Pause				
	Audio 🔹 Enable audio				
Ó	Manually capture				
	Manually record		Manually being recording		
-	Live view in sub-stream mode	High	Live view in main stream mode		
	View your camera in a full-screen mode.				
•	Talk: Tap to talk (two-way audio)				
٩	Clip: Drag the rectangle to the position you want to see. (Only for Argus 3 Pro)				
•••	PTZ: Pan and tilt. (Only for Argus PT)				
	Playback: Reply the recordings saved to the SD card.				

Reolink camera	Cancel Channel Selection	Done
1.65 kbps 🕢 Channel S	ection Select (56)	Select all
Day and N	E1 (Never Connected)	
• Immersive	E10Id (Never Connected)	•
	zoom	0
	123 (Never Connected)	•
4 6 9 💬	523WA (Never Connected)	•
	51111 (Never Connected)	
	Camera1	
	NW-002	0
	111 (Never Connected)	•
	Lake house	0
	NVR	
	Entrance front 1	Ø
	Entrance rear 2	0
Talk Clip Playback	Main 1	0
Cip Playback	Basement entrance	

Channel Selection You can choose the devices you want on the device list.

Day and Night

Set the camera's color mode during different times of the day and night.

-Color: The camera will capture color images that usually appear during the day.

-**Black & White:** The camera will capture black-and-white images that usually appear during the night with the IR LEDs on.

-Auto: The camera will automatically switch between **Color** and **Black & White** modes according to the light conditions.

Reolink Wireless Battery-powered Camera

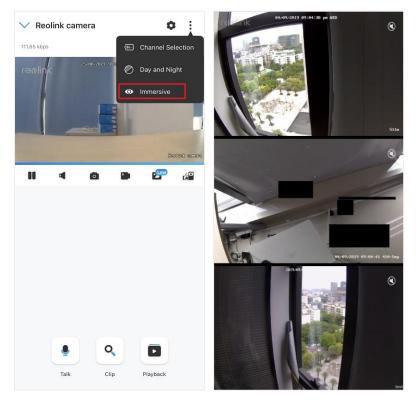
V Reolink camera	•	V Reolink camera	\$	÷
111.65 kbps	Channel Selection	132.10 kbps		
reolink 25/08/2021 10.5	Day and Night	zement to the it un		1
	Immersive Deathing eccesion	Start live viewing		
II 4 6 D	6		Low	-
		Day and Night Customize the device to display live view and	record	videos
		in colors or in black & white. Auto Black & White		Ø
• Q		Color		
Talk Clip	Playback	Cancel		

Use Immersive Mode

The immersive mode has a larger viewing area with less interference and focuses on previewing. It is suitable for viewing 2 or 3 cameras on one screen.

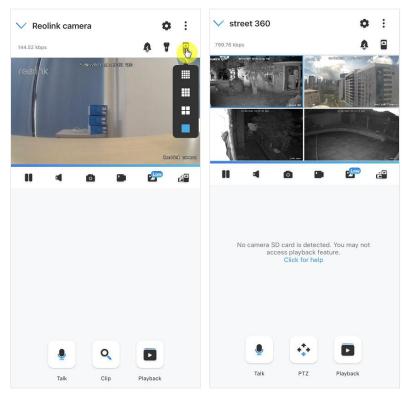
Note:

One screen can accommodate up to three cameras. You could slip the screen to preview other cameras.



Multiple Views

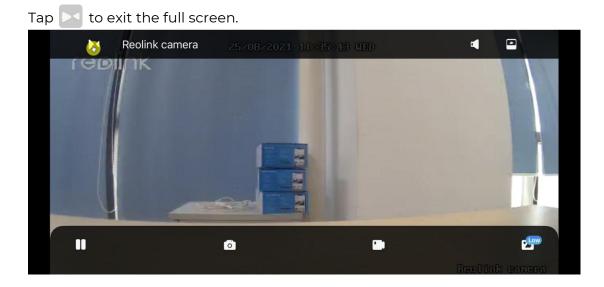
If you have several cameras added in your Reolink App, you can view multiple streams at the same screen on Reolink App.



Full-screen View

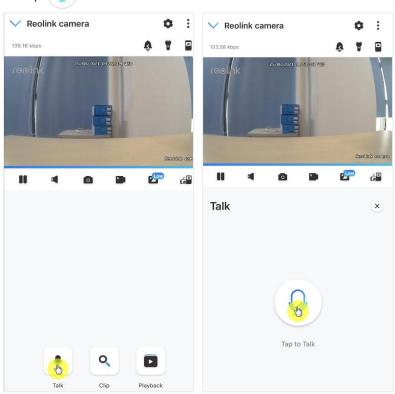
Tap 🖆 icon to enter into the full-screen mode.



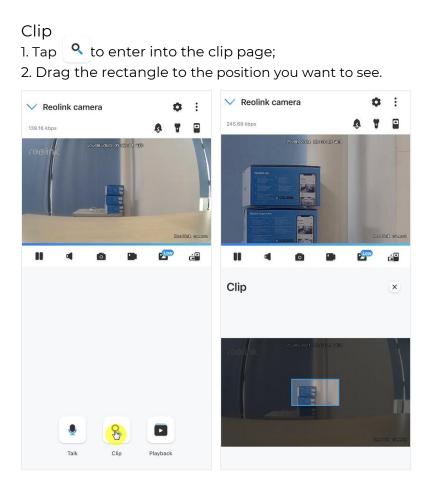


Two-Wav Audio

1. Tap 🎐 to enter into the two-way audio page;



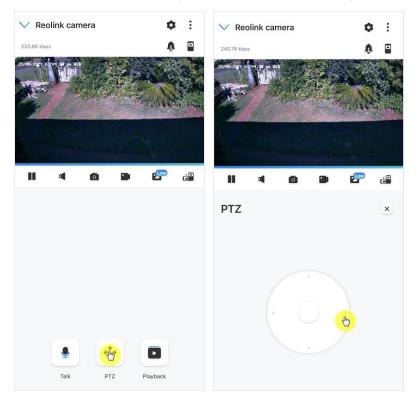
2. Tap 🍳 to talk.



PTZ

1. Tap 💠 to enter into the PTZ page;

2. Choose the direction you want the camera to pan and tilt.



Display Se	ettings		
Flip Tap, then	the image wil	l be turned u	pside down.
< Displa	у	< -	Display
rootik everyaat too	and the Baalbab renares		
Flip	e	Flip	
Quality	>	Quality	>
Anti-flicker	Off >	Anti-flicker	Off >
Day and Night	Auto >	Day and Night	Auto >
Select Scene	Indoor >	Select Scene	Indoor >
Brightness		Brightness	0
Camera Name	Bottom Right >	Camera Name	Bottom Right >
Date	Top Center >	Date	Top Center >
Watermark		Watermark	
Advanced		Advanced	

Quality

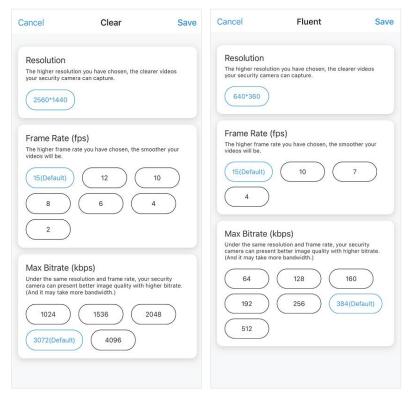
1. Tap **Quality** to enter into the **Quality** page;

2. Tap **Clear** mode or **Fluent** mode to enter into the settings page for **Clear** mode or **Fluen**t mode;

Reolink Wireless Battery-powered Camera

C Disp		< Qualit	у
9000 K	SALENCE CERO	Clear	(
		Resolution	2560*14
		Frame Rate (fps)	
		Max Bitrate (kbps)	30
	Realful concern	Fluent	
Flip		Resolution	640*3
Quality	- (try>	Frame Rate (fps)	
Quality	W	Max Bitrate (kbps)	3
Anti-flicker	Off >		
Day and Night	Auto >		
Select Scene	Indoor >		
Brightness			
Camera Name	Bottom Right >		
Date	Top Center >		
Watermark			

3. Tap **Save** to save the settings.

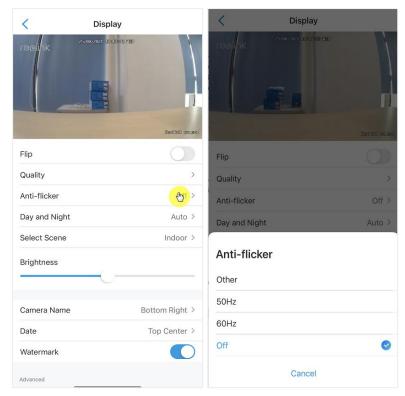


Anti-flicker

Use this feature if some devices such as TV screens and lights are flickering. -50Hz: Used for Australia and the UK. -60Hz: Used for the USA and Canada.

1. Tap Anti-flicker.

2. Choose a proper setting.



Day and Night

Tap **Day and Night** to enter into the settings page. **Note:**It is the same as the settings on the **Live View** part.

Reolink Wireless Battery-powered Camera

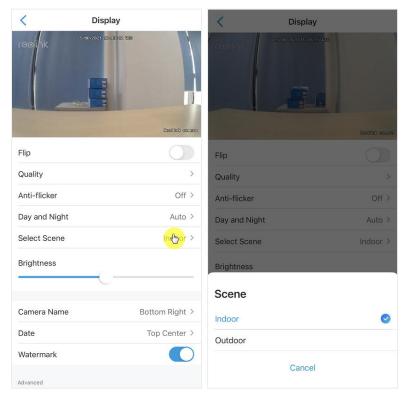
< Display		< Dis	splay
(90)hk			16-30-04 UZ
	Exelini: conso		Realing anness
Flip		Flip	
Quality	>	Quality	>
Anti-flicker	Off >	Anti-flicker	Off >
Day and Night	Auto >	Day and Night	Auto >
Select Scene	Indoor >	- Calast Soons	Indoor) -
Brightness		Day and Night	
Camera Name B	ottom Right >	Color	
Date Watermark	Top Center >	Auto The camera will record videos adequate lighting and switch t low-light conditions automatic	o black & white mode in 🛛 💙
Advanced		Ca	ancel

Select Scene

Tap **Select Scene** to enter into the settings page, and it includes **Indoor** and **Outdoor** scenes.

Note:

This setting is just for Argus 3 pro.



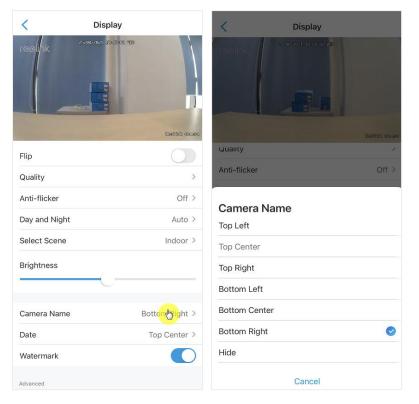
< Dis	play	< Dis	splay
roolink		realink	0.0-520-120 (200)
	Realbult concess		Realink anusea
Flip		Flip	0
Quality	>	Quality	>
Anti-flicker	Off >	Anti-flicker	Off >
Day and Night	Auto >	Day and Night	Auto >
Select Scene	Indoor >	Select Scene	Indoor >
Brightness	6	Brightness	b
Camera Name	Bottom Right >	Camera Name	Bottom Right >
Date	Top Center >	Date	Top Center >
Watermark		Watermark	
Advanced		Advanced	

Brightness

Drag the circle in the progress bar to adjust the brightness of the image.

Camera Name

You can set the position of the camera name on the screen.



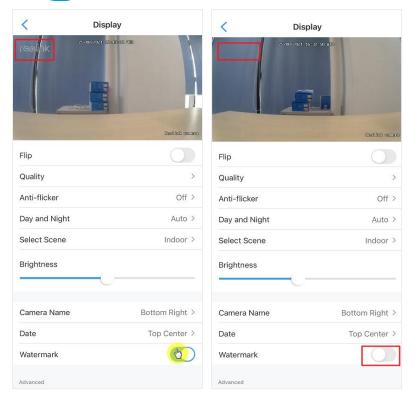
Date

You can set the position of the date on the screen.

< Dis	splay	< Display	/
reolink	32:30 02 000	repline exercise to a	11 425
	Redful course		Realing access
Flip		Anti-flicker	011 >
Quality	>	Day and Night	Auto >
Anti-flicker	Off >		
Day and Night	Auto >	Date Top Left	
Select Scene	Indoor >	Top Center	0
Brightness		Top Right	
(Bottom Left	
Camera Name	Bottom Right >	Bottom Center	
Date	TothCenter >	Bottom Right	
Watermark		Hide	
Advanced		Cancel	

Watermark

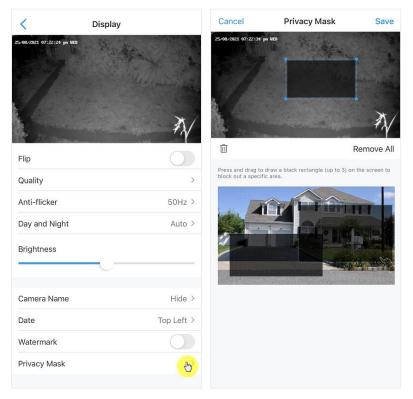
Tap () to disable the watermark to be shown on the screen.



Privacy Mask

If you don't want others to view some parts in the image, you can set the privacy mask to protect your privacy.

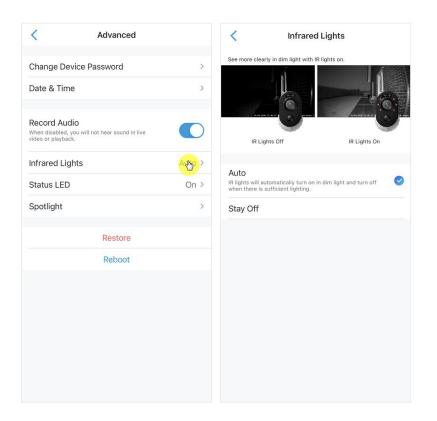
Press and drag to draw a black rectangle (up to 3 rectangles) on the screen to block out a specific area.



Lights and LED

Infrared Lights

By default, the infrared lights on the cameras are set to **Auto**. They will be automatically turned on in dim environment. If there is enough illumination, you may choose to turn off the lights.



Status LED

You can turn off the status LED if you don't want others to see it.

Note:

The status LED option is only available to Reolink battery-powered cameras. And it has two working modes.

Standby Mode: The camera is in the power-saving mode; there is no live view or video recording.

Working Mode: The camera is running at full capacity. It enters the working status when someone is accessing the camera via Reolink software or the PIR motion sensor detects movement.

Status LED

There is a LED light in the front of the camera which indicates the camera's different status.

Color	Meaning	Status
Red	Wi-Fi Connection failed	Blinking: Standby
Red	Rea WI-FI Connection failed	On: Working
Blue	Wi-Fi Connection is successful	Blinking: Standby
Blue	WI-FI Connection is successful	On: Working

Note:

The LED light will flash every 20 seconds when the camera is in the standby status.

< Advanced		< s	tatus LED
Change Device Password	>	Status LED is a built-in light security camera is connected	near the lens that indicates if your d to a stable network.
Date & Time	>	0.00	
Record Audio When disabled, you will not hear sound in live video or playback.			
Infrared Lights	Auto >	Status LED On	Status LED Off
Status LED	- (b)	Status LED	
Spotlight	>	Status LED	(b)
Restore			
Reboot			

Spotlight

When an alarm event is detected, it will be automatically turned on, and the spotlight can also add light sources to produce full-color images. It's only applicable for model Argus 3 and Argus 3 Pro. By default, the **Night Mode** is set as **Auto**:

< Advanced	< Spotlight	< Night Mode
Change Device Password Date & Time	Turn on spotlight at night for higher-quality color image. Night Mode	Close Spotlight stays off in night mode,
Record Audio	Auto-On for Live View Spotlight auto turns on when viewing live feed and turn off alterwards.	Auto Spotlight auto turns on when alarm event is detected.
Video or playback.		
Status LED 0	>	
Spotlight	2	
Restore		
Reboot		

And you can also enable the **Auto-On** for Live View, which means the spotlight will automatically turn on when viewing the live feed and turn off afterwards.

<	Spotlight	
Turn on spotlig	ht at night for higher-quality color i	mage.
Night Mod	e	Auto >
Auto-On f	or Live View	
Spotlight auto and turn off af	turns on when viewing live feed terwards.	E

4.Alarm and Detection

Set up Motion Detection

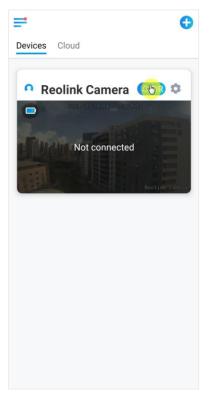
About PIR Detection

Reolink battery-powered Wi-Fi cameras use PIR sensors (passive infrared sensors) to detect motion.

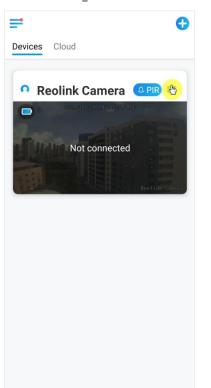
The PIR sensor detects changes in the amount of infrared radiation impinging upon it, which varies depending on the temperature and surface characteristics of the objects in front of the sensor. When an object, such as a human, passes in front of the background, like a wall, the temperature at that point in the sensor's field of view will rise from room temperature to body temperature, and then return again. The sensor converts the resulting change in the incoming infrared radiation into a change in the output voltage, which triggers the detection. Objects of similar temperature but different surface characteristics may also have a different infrared emission pattern, thus moving them with respect to the background may trigger the detector as well.

Turn on/off PIR

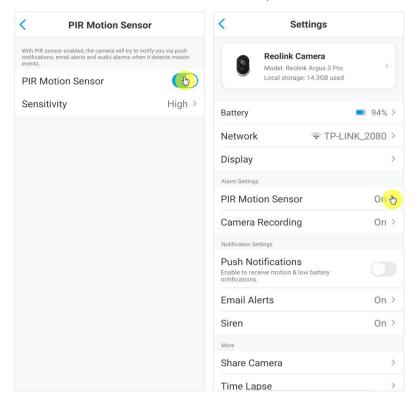
On the **Devices** page of the Reolink App, choose the camera and then directly tap on **PIR** button to quickly turn on or turn off the PIR motion detection.



- Set up PIR Motion Detection Sensitivity
- 1. Tap on 🚺.



2. Choose PIR Motion Sensor, and tap to enable PIR Motion Sensor.



3. Tap **Sensitivity** to adjust the sensitivity of the PIR motion sensor.

< PIR Motion Sens	sor	<	Sensitivity
With PIR sensor enabled, the camera will try to notifications, email alerts and audio alarms wh events.	notify you via push en it detects motion		Reduce false alarms
PIR Motion Sensor		!×	If you have received frequent alarms by waving objects within the monitoring zone, please enable this to reduce false
Sensitivity	Higt		alarms.
		Camera a the field	thigher sensitivity detects every small change in thigher sensitivity detects every small change in the very such as a sneaky person at a distance.

Drag the bar to adjust the sensitivity from low, mid to high or adjust the sensitivity from 1 to 100. For cameras with digital PIR sensors there's also an option to reduce false alarms.

Reduce false alarms: If you have received frequently false alarms, please enable **reduce false alarms** option.

Set up PIR Motion Detection Schedule This option is for models except Argus 3 Pro.

1. Tap on 🔹. Then choose **PIR Motion Sensor**.

Reolink Wireless Battery-powered Camera

≓ 0	< Settings	
Devices Cloud	Reolink Camera Model: Reolink Argus 3 Pro Local storage: 14.36B used	,
	Battery	9 4% >
A CALLER	Network 🛜 TP-LI	NK_2080 >
Not connected	Display	>
Beol Like Concess	Alarm Settings	
ACOL LINE CAREPA	PIR Motion Sensor	On 🕁
	Camera Recording	On >
	Notification Settings	
	Push Notifications Enable to receive motion & low battery notifications.	
	Email Alerts	On >
	Siren	On >
	More	
	Share Camera	>
	Time Lapse	>

2. Tap to enable **PIR Motion Sensor**. Then tap **Schedule** to set up the schedule and decide when the PIR motion detection works.

< PIR Motion Sensor	< Schedule
With PIR sensor enabled, the camera will try to notify you via push notifications, email alerts and audio alarms when it detects motion events.	Customize alarms at different times.
PIR Motion Sensor	00.00
Schedule 🕑	06:00
Sensitivity	
	12:00
	18:00
	00:00
	Sun. Mon. Tue. Wed. Thu. Fri. Sat.
	Enabled
	Disabled

Set up Motion Alerts

Push Notification

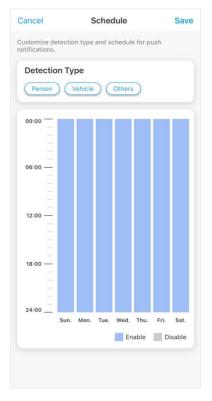
When the camera detects a motion, it will send a push notification, which pops up on your mobile phone.

Setup Push Notification

- 1. Tap on 📩. = 0 Devices Cloud 🝳 Reolink Camera 🔍 🗥 Not connected
- 2. Tap on **Push Notifications** to enable this function.

<	Settings	
9	Reolink Camera Model: Reolink Argus 3 Pro Local storage: 14.3GB used	>
Battery		9 4% >
Network	হি TP-LII	NK_2080 >
Display		>
Alarm Settings		
PIR Moti	on Sensor	On >
Camera I	Recording	On >
Notification Set	tings	
	tifications vive motion & low battery	B
Email Ale	erts	On >
Siren		On >
More		
Share Ca	mera	>
Time Lap	ose	>

3. Set a push **Schedule** if you need. For camera model Argus 3 Pro, you can also select **Person**, **Vehicle** or **Others**.



4. Set your phone to allow Reolink App to send push notifications. Go to your phone **Settings**, find **Notifications** and among the App list find the Reolink App. Make sure the Reolink App can send notifications.



Alarm Email

When the camera detects a motion, it will send an alarm email with plain texts or the camera's live image.

Set up Alarm Email

1. Tap on 🔘, then tap **Email Alerts** and enable this function.

Reolink Wireless Battery-powered Camera

≓ 0	< Setting	gs	< Ema	ail Alerts Email Test
Devices Cloud	Reolink Came		With the feature enabled, you'll detected.	I receive emails when motion is
💁 Reolink Camera 🔍 🖤	Model: Reolink Arg Local storage: 14.3		Email Alerts	(b)
2022 01-24 14 20 23 107	Battery	9 4% >	Schedule Customize detection types	& schedule.
Not connected	Network	TP-LINK_2080 >	Email Settings	>
	Display	>		
Realink Camera	Alarm Settings		Email Content	Text with Picture >
	PIR Motion Sensor	On >	Didn't get the email?	
	Camera Recording	On >		
	Notification Settings			
	Push Notifications Enable to receive motion & low bat notifications.	tery		
	Email Alerts			
	Siren	On >		
	More			
	Share Camera	>		
	Time Lapse	>		

2. Tap Set up Now to enter Email Settings, and enter the Email address and Email password, SMTP server and port. Then tap on Save.

< Email Alerts	Email Test	Cancel	Email Setting	js <mark>Sty</mark> e
With the feature enabled, you'll receive emails wh detected.	en motion is	Gmail and Yaho	oo Mail are recommende	d.
Email Alerts		lolipoplov	e@qq.com	\otimes
Schedule Customize detection types & schedule.	>			8 0
		Sender Serve	er Settings	3
Email Sottings		SMTP Ser	ver	smtp.qq.com
A test email has been se recipient email. Please c		SSL or TL	S	
in your inbox.	Heek It	Port		465
(CBC)				

3. Tap **Schedule** to set up a schedule when you'd like to receive the email alerts, and tap **Save**.

For Argus 3 Pro, you can also choose the **Detection Type**: **Person**, **Vehicle** or **Others**.



4. Tap **Email Content** to choose for the camera to send Email with **Text** or **Picture**. For model Argus 3 Pro, you can choose **Text**, **Picture**, **Text with Picture** or **Text with Video.**

< Email Alerts	Email Test	< Email Alerts Email Test
With the feature enabled, you'll receive emails w detected.	hen motion is	With the feature enabled, you'll receive emails when motion is detected.
Email Alerts		Email Alerts
Email Settings	>	Schedule > Customize detection types & schedule.
Email Content	Picture >	
Didn't get the email?		Email Settings
		Email Content Text with Picture >
		Didn't get the email?
		Email Content
		Text
Email Content		Picture
Text		Text with Picture
Picture	<u>(b)</u>	Text with Video
Cancel		Cancel

5. Tap **Email Settings**, then **+Add Email Address** to add more recipients of Email alerts, then tap **Save**.

< Email Settings	Clear	Cancel	Email Settings	Save
Email is sent via the first address to recipient(s).			
lol*****ove@qq.com	>	example(@gmail.com	\otimes
Recipient(s)				
lol*****ove@qq.com	>			
example@gmail.com	>			
+ Add mail Address				

Alarm Siren

You can set up the camera siren to make an alert sound when a motion is detected.

Settings		=
Reolink Camera Model: Reolink Argus 3 Pro Local storage: 14.3GB used	*	Devices Cloud
ttery	94% >	2021 OB-24, 14 SB-4
etwork 💿 TP-L	INK_2080 >	Not connect
splay	>	
m Settings		
R Motion Sensor	On >	
amera Recording	On >	
ification Settings		
ISH Notifications ble to receive motion & low battery ifications.		
nail Alerts	On >	
ren	<mark>⊙,t</mark> b>	
e		
are Camera	>	
me Lapse	>	

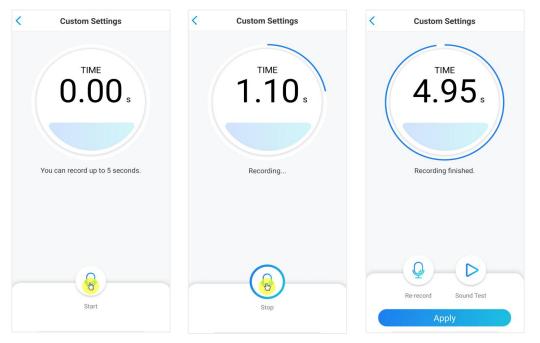
2. Tap on **Custom Alarm Sound**, if you want to use a custom sound. Tap **Custom sounds**, then tap **Change custom sounds** to record an up-to-5-second sound.

<	Siren	<	Siren Sound Set	tings
The siren will sound when i	motion is detected.		Default sounds	
Siren		\circ	🕁 Custom sounds	
Custom Alarm So	ound	b	V	
			Change custom sounds	. (b)
Schedule Customize detection types	& schedule.	>		

Set up Siren

1. Tap on 💿 Tap on Siren and enable Siren.

Tap **Start** to start recording or tap **Stop** to stop recording. Tap on **Sound Test** to test the recorded sound or tap **Re-record** to record again till you're satisfied. Then tap **Apply** to save the changes.



3. Tap **Schedule** to set up a schedule when you want the siren to work, then tap **Save**. For Argus 3 Pro, you can also choose the **Detection Type**: **Person**, **Vehicle** or **Others**.



Alarm Spotlight

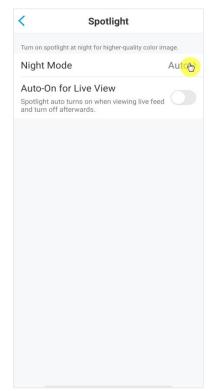
Camera model Argus 3 and Argus 3 Pro have built-in spotlights, which can automatically turn on when a motion is detected.

Setup Alarm Spotlight

1. Tap on 🔹. Then tap Advanced, then tap Spotlight.

≓ 0		ettings		< Advanced	
Devices Cloud	Battery		94% >	Change Device Password	>
	Network	후 TP-LINK	2080 >	change Device Fassword	· · ·
🝳 Reolink Camera 🔍 🖤	Display		>	Date & Time	>
2024 01224 14 302-84 THE	Alarm Settings				
-	PIR Motion Senso	or	On >	Record Audio When disabled, you will not hear sound in liv video or playback.	e 🚺
Not connected	Camera Recording	g	On >	Infrared Lights	Auto >
	Notification Settings			Spotlight	B
Real Halk Concess	Push Notifications Enable to receive motion & notifications.			Status LED	On >
	Email Alerts		On >	Reboot	
	Siren		On >	Restore	
	More				
	Share Camera		>		
	Time Lapse		>		
	Advanced	Record Audi	o, et <mark>c.</mark>		
	Delet	te Camera			

2. Tap **Night Mode** to set it as **Auto**, in this way, when a motion is detected during night time, it'll automatically turn on the spotlights.



Set up Motion Recording

When the camera detects a motion, it can record and save motion recordings to SD card automatically. You need to install a SD card to the camera, refer to the part of Install the Micro SD card in Chapter 7 about choose the correct SD card and learn how to insert the SD card.

Set up Motion Recording

1. Tap on 💽. Then tap on **Camera Recording**, tap again to enable Camera Recording.

≓ 0	Settings		< Camera Recording
Devices Cloud	Reolink Camera	,	With the feature enabled, the camera will record videos to SD card for later playback.
🖪 Reolink Camera 💷 🖑	Model: Reolink Argus 3 Pro Local storage: 14.3GB used		Camera Recording
	Battery	9 4% >	Schedule >
Not connected	Network 💿 TP-LI	NK_2080 >	
Not connected	Display	>	Post-Motion Record Duration The time during which camera will continue recording after the trigger event stops. 8 Sec >
Beglink Gamera	Alarm Settings		Overwrite
	PIR Motion Sensor	On >	Overwrite previous clips at the set interval Unlimited > to continue recording.
	Camera Recording	Orth>	
	Notification Settings		
	Push Notifications Enable to receive motion & low battery notifications.		
	Email Alerts	On >	
	Siren	On >	
	More		
	Share Camera	>	
	Time Lapse	>	

2. Tap **Schedule** to set up a schedule when you want the camera to save motion recordings, then tap **Save**. This is only applicable for Argus 3 Pro and you can also choose the **Detection Type**: **Person**, **Vehicle** or **Others**.

Cancel	Schedule	Stye
event recordi	etection type and schedul ng. During the enabled tin camera will record when i ific events.	ne
Detection	п Туре	
Person	Vehicle Others	
00:00 -		
06:00		
12:00 —		
18:00 —		
^{24:00} — Sun.	Mon. Tue. Wed. Thu. Fr	i. Sat.
	Enable	Disable

3. Tap **Post-Motion Record Duration** to set up the motion recording length, you can choose 8 sec, 15 sec or 30 sec.

Camera Recording
With the feature enabled, the camera will record videos to SD card for later playback.
Camera Recording
Schedule >
Post-Motion Record Duration The time during which camera will continue recording after the trigger event stops. 8 Sec >
Overwrite Overwrite previous clips at the set interval Unlimited > to continue recording.
Post-Motion Record Duration
8 Sec 📀
15 Sec
30 Sec
Cancel

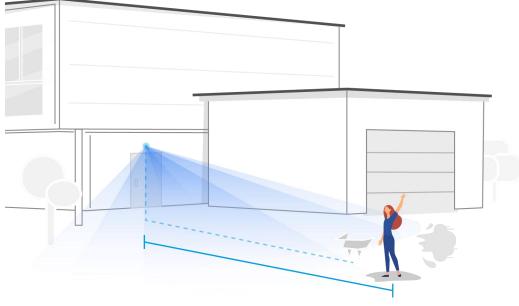
Improve Your Motion Detection

Reolink battery-powered cameras have a PIR sensor on each side of the camera and the camera detects the temperature differences between two sides to detect motions. So it's more sensitive when a person or car is passing in front of the camera from side to side, compared to coming towards to the camera.

Installation Tips for the Camera to Detect Motion Tip 1: Install the camera according to its viewing field.

1. Please check the viewing angel of your camera first. Then make sure that the monitoring area is well within its field of view.

2. The ideal viewing distance is 2-10 meters (7ft - 33ft), within which people will be recognized. To achieve a better viewing experience, it's advised not to place the camera too far away or too high (suggested mounting height: 2-3 meters) from the designated monitoring area.



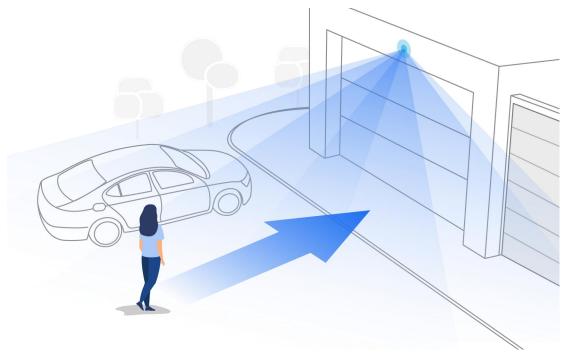
Ideal Viewing Distance: 2-10 meters (7-33ft)

Tip 2: Install cameras according to the detecting field of PIR motion sensors.

1. The detecting distance of PIR motion sensors is 9 meters, and the detecting angle is 120° horizontally. Motions out of this range can't be detected.

2. Our PIR motion sensor is more sensitive to side-to-side movement than movement heading straight toward the camera.

For example, when a person moves straight toward the camera (shown below), the PIR motion sensor will be less sensitive to the movement.



Tips for Reducing False Alarms

- 1. Do not install the camera facing bright lights, including sunshine, bright lamp lights, etc.
- 2. Do not place the camera too close to a place where many vehicles move frequently; 15 meters (55ft) away from the vehicle is the recommended distance based on our numerous tests.
- 3. Stay away from the outlets, including the air conditioner vents, humidifier outlets, the heat transfer vent of projectors, etc.
- 4. Do not install the camera facing the mirror.
- 5. Keep the camera at least 1 meter away from any wireless devices, including Wi-Fi routers and phones in order to avoid wireless interference.

Tips for Improving Detection Alarms

When the camera failed to detect some motion, below tips can help improve the motion detection accuracy.

- 1. Adjust the sensitivity level to high.
- 2. Adjust the installation angel of the camera in the direction crossing the possible intruder instead of facing him/her so that it can detect motion more accurately.



- 3. Adjust the installation height, it's suggested to mount camera 2 to 3 meters from the ground. Mount the camera too low or too high both will cause it hard to detect alarm.
- 4. Ensure the detecting target is within the detection range of the PIR sensor. Ideal monitoring range is from 7ft to 33ft.

5. Recording and Playback

Set up Recording

Reolink battery-powered cameras only support motion recordings but not continuous recordings. And recordings can be saved into micro SD cards. For details of the setup steps, please refer to the part of Set up Motion Recording in Chapter 4.

Record with Audio

≓ O
Devices Cloud
📍 Reolink Camera 🔍 PIR 👏
Not connected
Realink Coner-

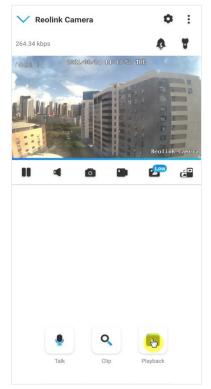
2. Tap on **Advanced** and then find **Record Audio**, tap to enable record audio option. Then the camera will record audio in video recordings.

≓ 0		ettings		< Advanced	
Devices Cloud	ваттегу	— 94	+% >		
	Network		30 >	Change Device Password	>
🝳 Reolink Camera 🔍 🖤	Display		>	Date & Time	>
2021-00-24 1453B-54 THE	Alarm Settings				
	PIR Motion Senso	or O)n >	Record Audio When disabled, you will not hear sound in live video or playback.	(b)
Not connected	Camera Recording	g O)n >	Infrared Lights	Auto >
Beolink Camera .	Notification Settings			Spotlight	>
BEDITION CAMERA	Push Notification: Enable to receive motion & notifications.			Status LED	On >
	Email Alerts	0)n >	Reboot	
	Siren	0)n >	Restore	
	More				
	Share Camera		>		
	Time Lapse		>		
	Advanced	Record Audio, et	c.B		
	Dele	te Camera			

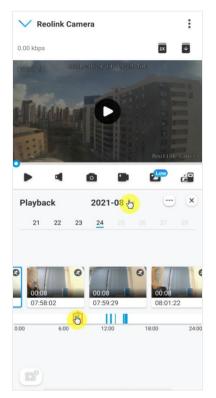
Playback and Download Recordings

Playback Recording

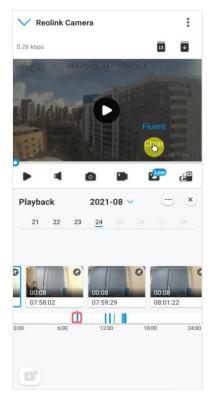
1. Open live view of the camera. Then tap on **Playback** on the bottom.



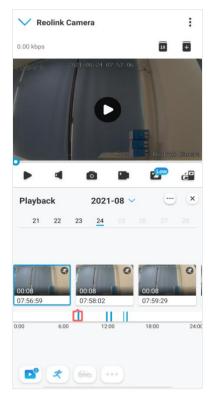
2. Select a date to search the recordings. Slide through the timeline to find the recordings you want to replay, tap on the selected recording and it'll automatically starts to play.



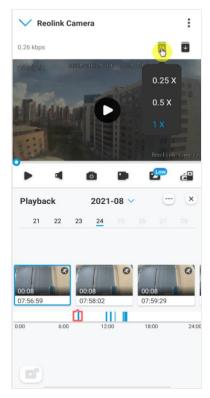
3. Tap on to choose **Fluent** or **Clear** to replay the recordings in clear mode or fluent mode.



4. Tap **show alarm** icon on the bottom to show the alarm recordings only. This is only applicable for the Argus 3 Pro camera, and you can select motion recording type of **Person,Vehicle** or **Others** to replay.



5. To replay the recording in slow or fast speed, please tap on **icon ix** and then choose the playback speed at 0.25X, 0.5X or 1X.

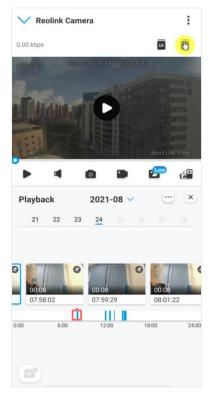


Download Recordings

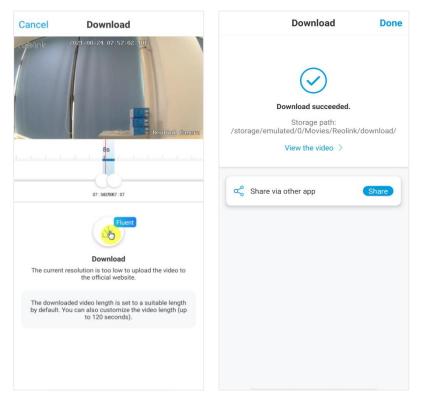
1. Open live view of the camera. Tap on **Playback** on the bottom.



2. Select a date to search the recordings. Slide through the timeline to find the recordings you want to replay, tap on the selected recording and then tap on the **Download** icon 💽 .



3. Drag on the timeline to cut the recordings up to 120 seconds, then tap on **Download** to download the recording to your phone.



Delete Recordings

Reolink cameras don't support deleting selected recordings. The camera will automatically delete and overwrite the older recordings when the SD card is full. Or you can manually format the SD card to delete all recordings.

Time Lapse

Time-lapse photography, also known as time-lapse video, is a shooting technique that compresses time. It shoots a group of photos or videos, by connecting photo series or extracting video frames, the process of several minutes, hours, or even several years is compressed into a short period of time and played as a video. In a time-lapse video, the process of slowly changing objects or scenes is compressed into a short period of time, presenting a wonderful scene that is usually undetectable by the naked eyes.

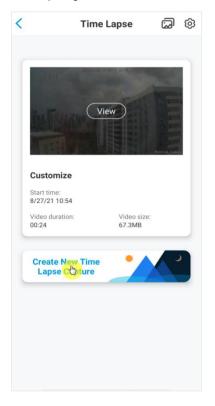
The process of shooting time-lapse photography with a camera is similar to making a stop motion animation (Stop Motion), connecting a single still picture in series to get a dynamic video. It is a means of recording at regular intervals, and reproducing the slow changing process of the scene with obviously changing images.

Set up Time Lapse

1. Tap on 🚺 . Then tap on **Time Lapse**.

< Settings	\$
ваттегу	— 94%
Network 🛜	TP-LINK_2080
Display	
Alarm Settings	
PIR Motion Sensor	On
Camera Recording	On
Notification Settings	
Push Notifications Enable to receive motion & low batter notifications.	ry O
Email Alerts	On
Siren	On
More	
Share Camera	
Time Lapse	
Advanced Reco	ord Audio, etc.
Delete Cam	era
	Battery Network Display Alarm Settings PIR Motion Sensor Camera Recording Notifications Enable to receive motion & low batter notifications. Email Alerts Siren More Share Camera Time Lapse

2. Tap Try Now or Create New Time Lapse Capture.



3. Select a scene from the list or tap on Customize to create a customized time

lapse capture.

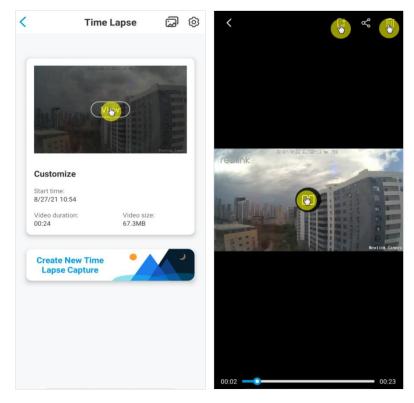
 Sunset Construction Blooming Customizes 	*	Sunrise
Plooming		Sunset
	6	Construction
ili Customiz	۲	Blooming
	ili	Customize

4. Customize the settings of **Capture Starts time**, **Duration**, **Interval**, **Quality** and **File Type**, then tap on **Start**. The camera will automatically start to capture at the set time.

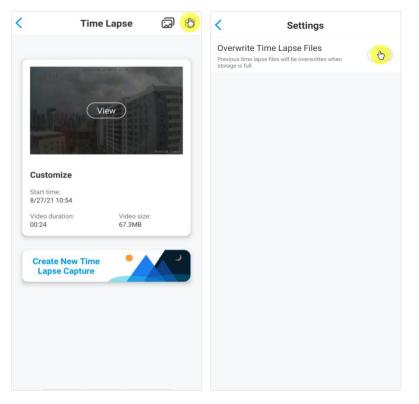
Cancel	Customize	। <mark>ऽ</mark> कृ	yrt
Customize			
Capture Sta	arts at	Now	>
Duration		1 Hour(s)	>
Interval	1	0 Second(s)	>
Quality		Clear	>
File Type		Video	>
Estimated file	e size: 75.0MB		

5. Later when the time lapse video is created, you can tap on **View** on the **Time**

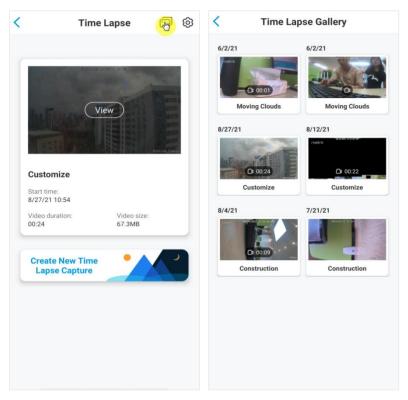
Lapse page to play back or download it. It usually takes several seconds or minutes for the time lapse video to cache before playback starts. You can also tap on the trash icon to manually delete the time lapse video.



6. Tap on **Settings** icon, here you can turn on or off the option **Overwrite Time Lapse Files**.



7. Tap on the pictures icon is to view the **Time Lapse Gallery**. Here you can view or manage all time lapse videos.



Cloud Recording

Introduce Reolink Cloud Recording

Reolink Cloud Recording allows the camera to upload and save motion alarm recordings to the cloud server, asides from saving recordings to SD card. You can access your cloud video history via Reolink App or web page anytime, from anywhere. Reolink provides free basic plan that supports uploading one camera's video to cloud, as well as paid plans for multiple cameras. More information can be found on Reolink Cloud website: <u>https://cloud.reolink.com/</u>

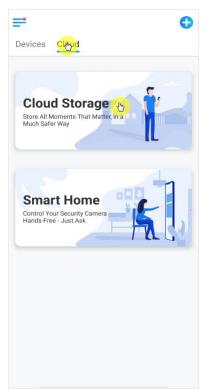
Supported Models and Countries

For Reolink battery-powered Wi-Fi cameras, model Argus 2, Argus Pro, Argus Eco, Argus PT, Argus 3 and Argus 3 Pro support cloud recording.

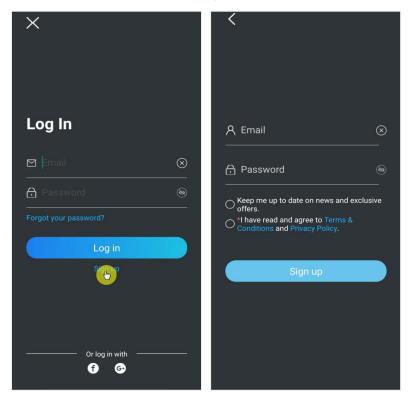
And Reolink Cloud recording is currently available in United States, Canada, Australia, New Zealand, Thailand, Vietnam, Malaysia, South Korea, Philippines, Indonesia, Hong Kong (China), Macau (China), Israel, Qatar, Bahrain, United Arab Emirates, Saudi Arabia, Kuwait, Lebanon, Singapore. Register an Account and Set Up to Upload Cloud Recording

Register an Account

1. Open up Reolink app, and tap on **Cloud** then tap **Cloud Storage**.

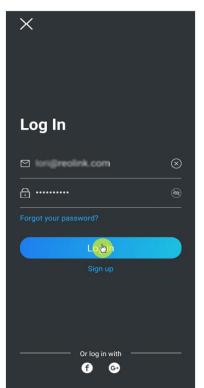


2. Tap **Sign up**, then enter your Email address and password. Tick terms and conditions, and then tap on **Sign up** to register an account.



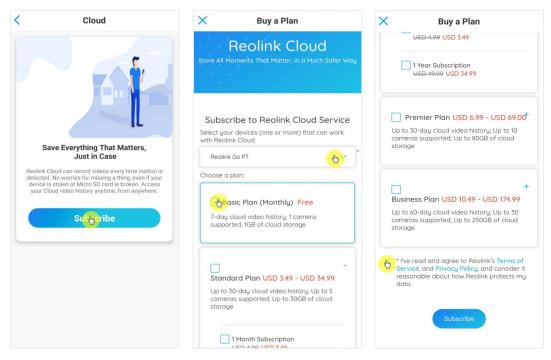
3. A register confirmation email will be sent to your inbox. Tap the link in the email to verify your account.

4. Then you can use the registered account to **Log in** Reolink App.

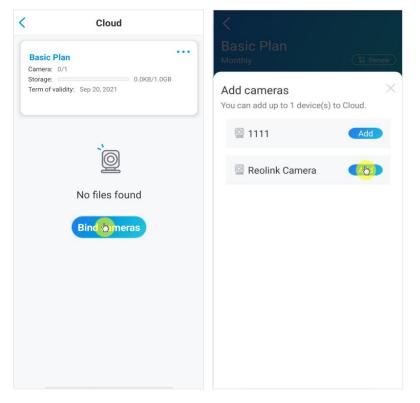


Subscribe to a cloud plan and bind the camera to cloud

1. Tap **Cloud Storage** then tap **Subscribe**. Choose to buy the free basic plan or a paid plan.



2. After buying a plan, tap **Bind cameras**, and it'll search all the cameras that support cloud. Choose the camera you want to bind to cloud and tap **Add**.



Note:

If your camera firmware is outdated, it'll show **Upgrade**. Tap **Upgrade** to update the firmware to the latest first, then tap **Add** to bind the camera.

Turn on/off cloud recording and unbind the camera

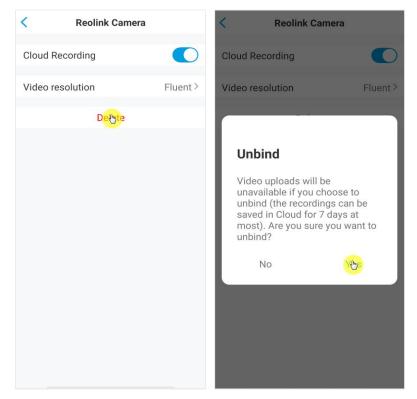
1. Tap **Cloud Storage**, then tap the three dots on rights side of your plan.

		Cloud	
Basi	e Plan		-b
Camer	a: 1/1		
Storag			0.0KB/1.0GB
Term o	f validity: Se	p 20, 2021	
		.`	
		\bigcirc	
		H	
	Ne	o files fou	und
	INC	mes iou	ind

2. Tap your camera. Here you can tap to turn off or turn on **Cloud Recording**.

<	< Reolink Camera	а
Basic Plan Monthly	Cloud Recording	(b)
Camera 1/1	Video resolution	Fluent >
Cameras on the plan	Delete	
Reolink Cambo		
Storage 0.0KB/1.0GB		
Used space:0.0KB Capacity:1.0GB		
Term of validity 30 days		
Term of validity:Sep 20, 2021		
7-day video history		
Is this plan not suitable for your need? Switch		

3. Tap **Delete**, and it'll unbind this camera from cloud plan.



Change Uploaded Video Resolution

Tap Video Resolution, and choose Fluent or Clear to change the resolution of

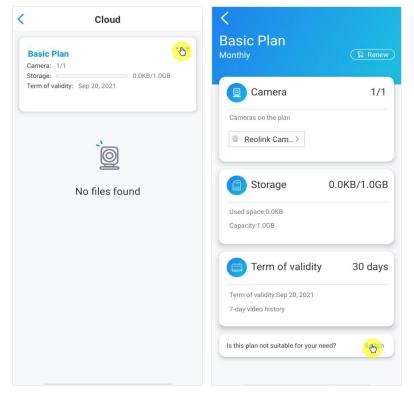
<	Reolink Camera	
Cloud Rec	cording	
Video res	olution	Fluert
	Delete	

uploaded videos.

Upgrade the Cloud Recording Plan

1. Tap **Cloud Storage**, then tap the three dots on the right hand corner of your plan card.

2. At the bottom, tap on **Switch**.



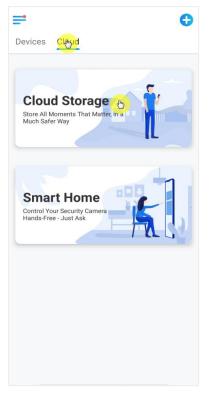
3. Choose the plan you want to upgrade to, then tap **Continue** to checkout. Once upgraded, all cameras currently bound will be updated to the new plan.

		-
Busines	s Plan USD 10.49 - USD 174.99	
	-day cloud video history; Up to 30 supported; Up to 250GB of cloud	
	ay cloud video history, 20 camera: orted, 150GB of cloud storage	5
	Month Subscription SD 14.99 USD 10.49	
	Year Subscription SD 149.00 USD 104.00	
	ay cloud video history, 30 cameras	6
1	orted, 250GB of cloud storage Month Subscription SD 24.99 USD 17.49	
	Year Subscription SD-249.90 USD 174.99	
-		

Playback and Download the Cloud Recording

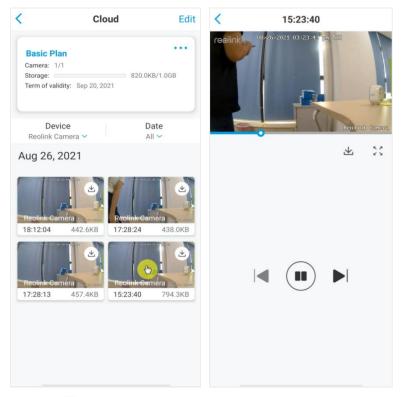
Via Reolink App

1. Tap **Cloud Storage**, and it'll show uploaded recordings autocratically.

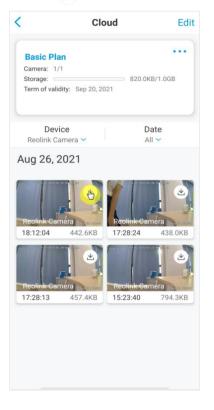


2. Select the device and date to find the recordings you want to play back, then

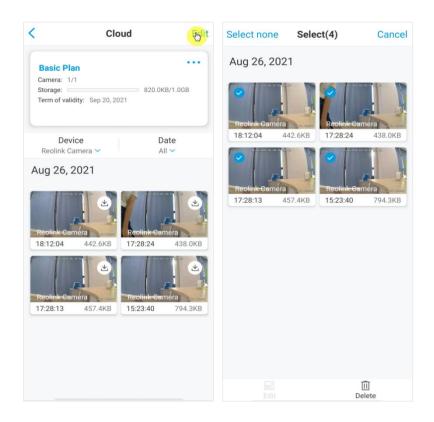
tap the video to play back.



3. Tap 👱 on the download icon to start downloading the recording.



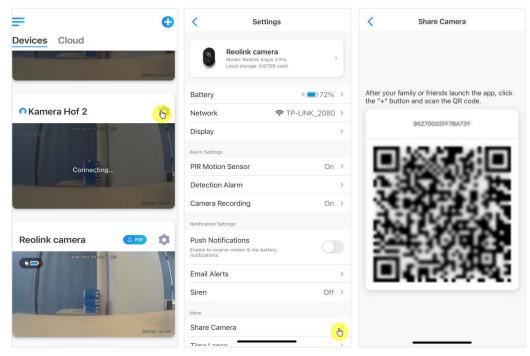
4. To delete the cloud recordings, tap on **Edit**, then select the videos you want to delete. Tap on **Delete** icon to delete the selected videos.



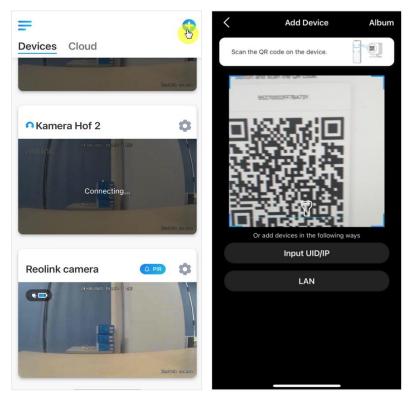
5. Use the Reolink App

Share your devices with others

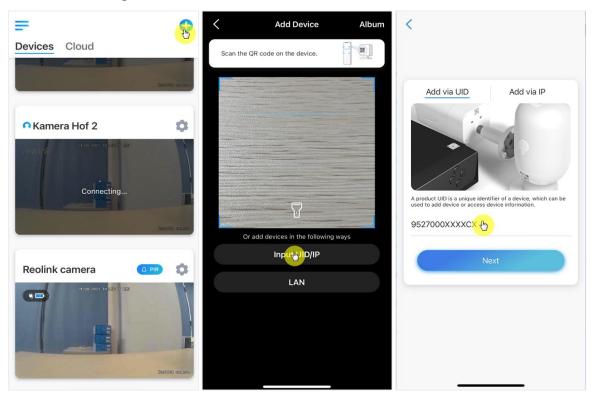
1.Launch Reolink App on your phone, then tap 🚺 to enter the **Device** Settings page. .Tap Share Camera to get the camera's QR code.



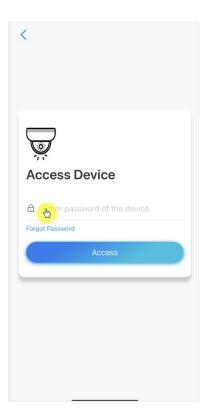
2.Launch the Reolink App in another smart phone and tap 🕂 button to scan the QR code.



Or you can manually input the camera's UID to add the device. The camera UID consists of 16 digits that start with 9527000xxxxxxxx.



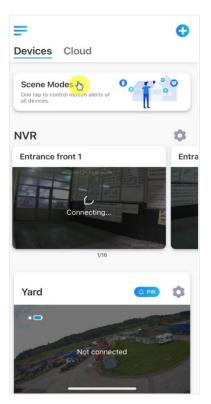
After entering the UID, please tap **Next** to enter the camera password to log in.



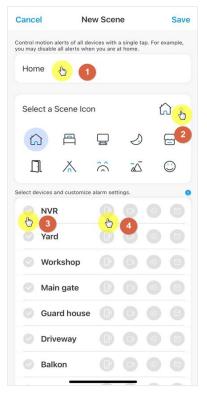
Scene Modes

The **Scene Modes** settings is designed for different usage scenarios. You could control all your cameras under different modes as you need. For instance, you could disable all cameras alarm under home mode when you're home, but enable all the alarms under outside mode when you are away.

1. Scroll down the **Devices** list to find the **Scene Modes** configuration entrance.



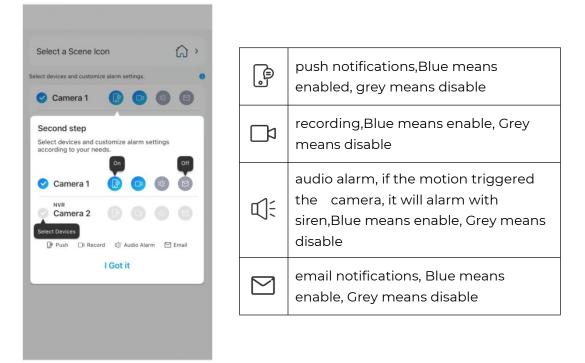
2. Tap it to name the scene and select a scene



1	Name the scene
2	Select a scene icon
3	Select devices
4	Customize the alarm settings

3.Select devices for this scene and customize the alarm settings.

If you want to receive push,email,audio alarm under this scene mode that you can enable the alarm settings with push, email, audio, alarm,Blue icon means enable, Grey means disable.



4.Tap **Save** in upper right corner to save the settings. **Note:** If the selected cameras are successfully activated,the prompt of "**xxx mode setup succeeded**" will be displayed.

C
cceeded.
00

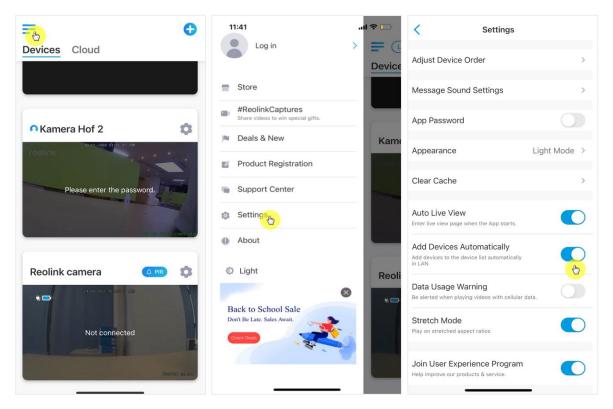
If you want to make some changes to a certain scene, long-press the scene button to edit or delete the scene, the camera you selected will stay in this mode until you change to another mode.

Add or Delete a Camera

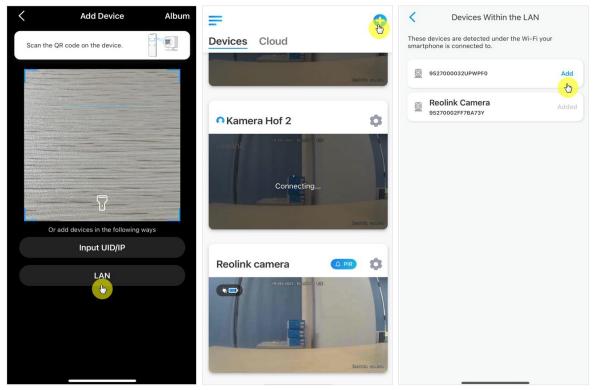
Add the camera in LAN

1. If you want to add the camera in LAN, we recommend that you enable the **Add Devices Automatically** option. , once your smart phone and camera are connected the same network, the Reolink App can find the Reolink device automatically in LAN.

2. Tap 🚍 and go to Settings >Add Devices Automatically

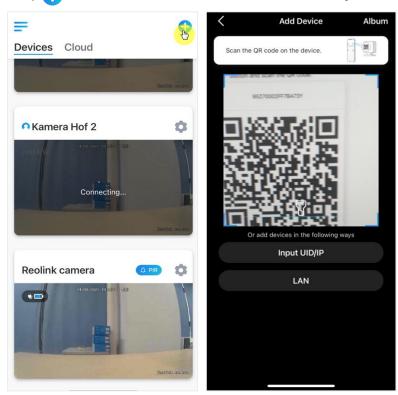


Or you can go to the home page and tap +> LAN and select the camera you want to add.



3. Enter the camera password to log in.

<	
Q	
Acce	ess Device
Forgot Pa	er password of the device
	Access
_	



Add the camera by scan the QR code 1.Tap - and scan the QR code on the camera body.

2.Enter the camera password to log in.

Access	
Constant of the device	
Forgot Password	ord of the device
Access	
	Access

Add the camera by entering the UID

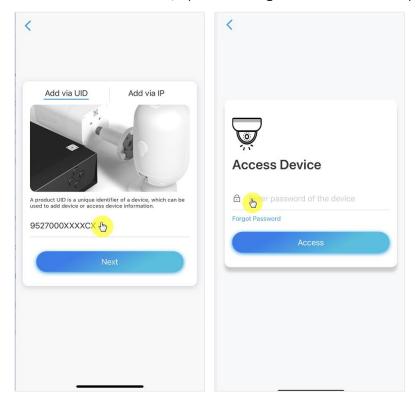
1.Select **Input UID/ IP**, please note that you are unable to add the battery powered camera with IP address.

=	K Add Device	Album
Devices Cloud	Scan the QR code on the device.	
Dautituti escare		
• Kamera Hof 2		
Connecting	Or add devices in the following ways	
	InputtinD/IP	
Reolink camera	LAN	
Destituto rescarso		

Note:

The camera UID consists of 16 digits that start with 9527000xxxxxxx.

2.Enter the camera UID,tap **Next** to log in with the camera password.



Delete a camera from Reolink App Tap then scroll down the page to delete the device.

	< Settings
Devices Cloud	Alarm Settings
	PIR Motion Sensor On >
	Detection Alarm
	Camera Recording On >
Kamera Hof 2	Notification Settings
replink	Push Notifications Enable to receive motion & low battery notifications.
Please enter the password.	Email Alerts >
	Siren On >
we are as along as by	More
	Share Camera >
Reolink camera 🔷 🕫 🧕	Time Lapse >
2000-201 10 10 of 10	Advanced Record Audio, etc. >
	Delete Camera
Connecting	b
Southing sources	

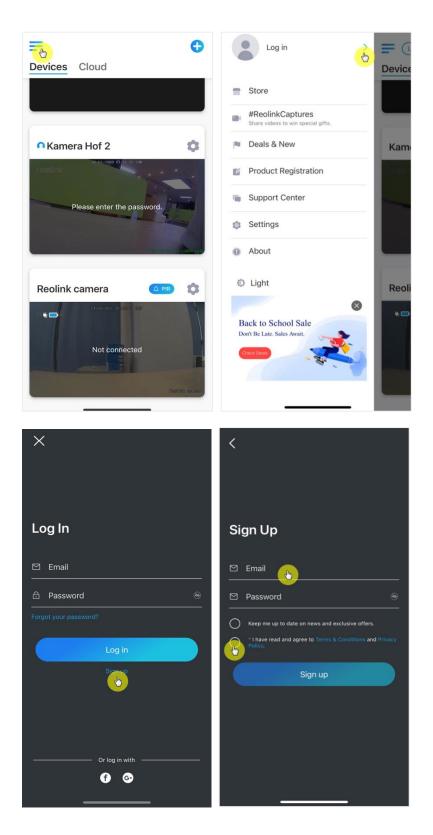
Register Account

A Reolink account can be used to place orders on the Reolink website, check order history, and log into Reolink cloud or smart home like Google Home or Alexa.

You can follow up the steps below to register a Reolink Account.

Tab \rangle and enter your email address and password to sign up.

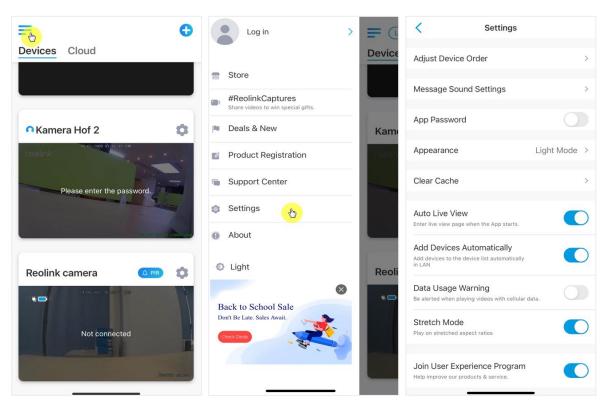
Note: Only check"I have read agree to Terms & Conditions and privacy policy"



After that you will receive a verify email, Once verified the email, you can log in your Reolink Account.

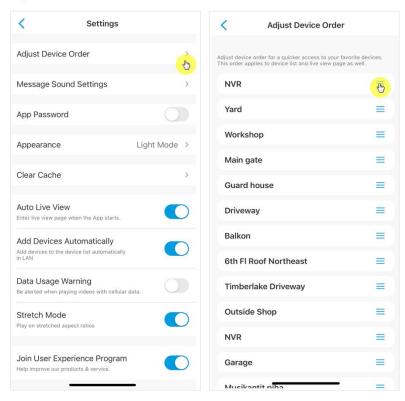
App Settings

Launch the Reolink App. Tap = and you can adjust the device order, change sound settings, App password, clean cache, etc.



•Adjust Device Order:Adjust order for a quicker access to the devices you want,

> tap and drag the device to the position as you want.



•Message Sound Settings: Like the push notification sounds, tap > and you can choose the notification sound you like.

< Settings		<	Message Sound Settings
Adjust Device Order	>	Classic	
Message Sound Settings	÷	Soft	4
App Password		Loud	
Appearance	Light Mode >		
Clear Cache	>		
Auto Live View Enter live view page when the App starts.			
Add Devices Automatically Add devices to the device list automatically in LAN			
Data Usage Warning Be alerted when playing videos with cellular o	data.		
Stretch Mode Play on stretched aspect ratios			
Join User Experience Program Help Improve our products & service.			

•App Password: You can set up an App password to protect the App.

•Appearance: There are three modes to choose:light mode, dark mode, follow system

•Clear Cache:Clean the Reolink App cache, Cache is the temporary data generated When you use the app. Clearing cache will not affect the normal use of Reolink App.

•**Auto live view:**While you launch the Reolink App, the app will start the live stream automatically.

•Add Devices Automatically: It will add the Reolink devices in LAN automatically.

•Data usage warning: You will get a warning like"play over cellular data" when trying to see the live feed.

•Stretch mode: Play on stretched aspect ratios.

•Hardware decoding: You may disable or enable it, if you have problems while playing back the videos.

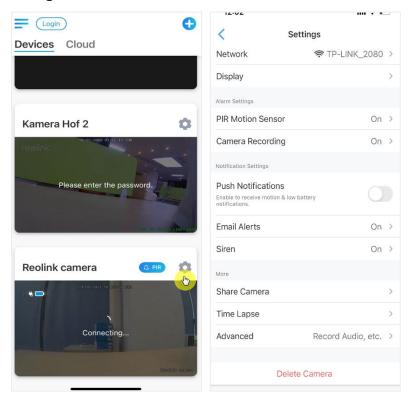
Join User Experience Program: Help improve our product& service.

7.Camera Settings Network and Wi-Fi Connection

Check the Wi-Fi and wireless signal

You can see which Wi-Fi network this camera connected and how about the wireless signal.

Launch the Reolink App and go to camera **Settings**, then tap on **Network** menu and you'd see which Wi-Fi the camera is connected to and how is the signal strength.

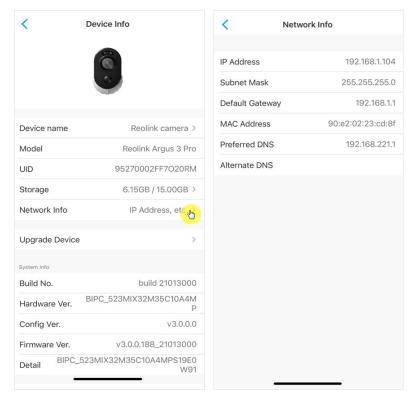


Check the network information

1. Launch the Reolink App and tap on **Device Settings**, then tap camera name go to **Device Info.**

	< Settings	
Devices Cloud		
	Model: Reolink Camera Model: Reolink Argus 3 Pro Local storage: 6.15GB used	Ð
	Battery 9	6% >
Kamera Hof 2	Network	080 >
replink	Display	>
	Alarm Settings	
Please enter the password.	PIR Motion Sensor	On >
	Detection Alarm	>
er se en etter ette	Camera Recording	On >
	Notification Settings	
Reolink camera	Push Notifications	
24-00-2021 10 St of Still	Enable to receive motion & low battery notifications.	
	Email Alerts	>
Connecting	Siren	Off >
	More	
Caso (mil variave	Share Camera	>
	Time Lanca	~

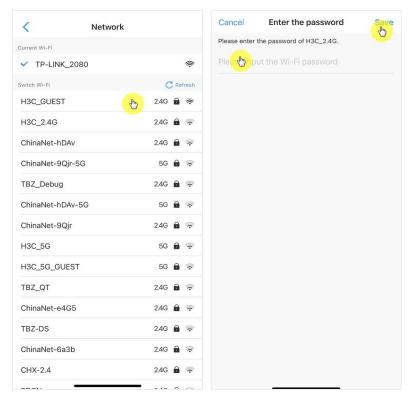
2. Tap **Network Info** and you will see the camera's IP address, default gateway and DNS info.



Change Wi-Fi connection of the camera 1.Tap on camera **Device Settings**, then tap **Network** menu.

	< Sett	ngs
Devices Cloud		
	Reolink cam Model: Reolink Arg Local storage: 6.18	us 3 Pro >
	Battery	96% >
Kamera Hof 2	Network	♠ TP-LINK_2080
replink	Display	>
	Alarm Settings	
Please enter the password.	PIR Motion Sensor	On >
	Detection Alarm	>
are table of a line of the	Camera Recording	On >
	Notification Settings	
Reolink camera 🛛 🔍 🕵	Push Notifications	
21/00/2021 10 00:07 103	Enable to receive motion & low bat notifications.	tery
	Email Alerts	>
Connecting	Siren	Off >
	More	
Cost(had sactors	Share Camera	>
	Time Lanca	、

2.Choose the available Wi-Fi you want the camera to connect to, and input the Wi-Fi password. Then tap **Save** to connect. It'll take a minute for the camera to re-connect to the new Wi-Fi.



Warm Tips

The Wi-Fi signal strength of wireless cameras can be interfered with by numerous factors, such as other Wi-Fi networks around, the distance from the router/hot spot, walls/obstacles in between, transmitting power of the router/extender, etc.

Make sure that the wireless signal is three bars or at least two bars. One bar signal is too weak to establish a stable connection. If the Wi-Fi signal strength is low/weak, you may refer to the following guides to improve the Wi-Fi signal strength of the wireless camera.

·Shorten the distance between your wireless camera and the router.

•Change the wireless channel on your router to avoid interference from Wi-Fi networks around.

•Keep the wireless camera away from appliances or electronic devices like a microwave, computer, wireless router, etc.

Install the wireless camera to somewhere with fewer walls and obstacles in between with the router.

·Fasten the antennas on the wireless camera.

·Change a router which has higher wireless transmitting power.

·Install a Wi-Fi extender

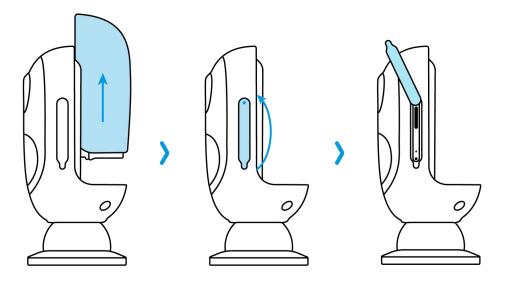
SD card Storage

Choose a proper SD card

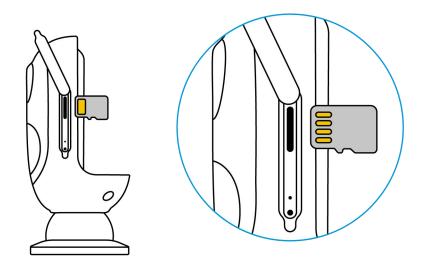
Please choose a SD card with below specification so it can be compatible with the camera.

ltem	Requirement
Capacity	Up to 128GB (Argus 2; Argus 2E; Argus 3; Argus Pro; Argus Eco; Argus PT; Reolink Go PT with the latest firmware version)
Read and Write Speed	Class 10 or higher∕≥26Mbps
Format	FAT32

Install the Micro SD card (example: Argus 2) 1.Switch off the camera before installing the micro SD card.



2.Insert the micro SD card into the micro SD card slot on the right side of the camera.

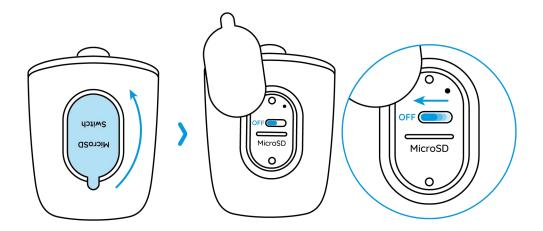


Note:

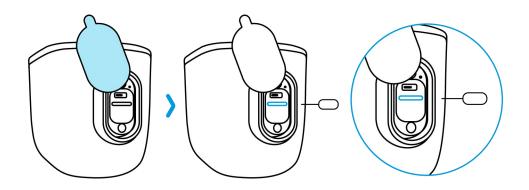
Please use your fingernail (or use the provided reset needle) to push the SD card in until you feel that it's locked or you hear a "Tap".

Remove the Micro SD card (example: Argus 3)

1. Please switch off the camera before removing the SD card.



2. Find the micro SD card slot and please use something sharp such as the reset pin or a paperclip or your fingernail to push the SD to make it pop out.



Note:

For other models, the steps to install or remove the SD card are similar. Please refer to the part of Device Overview in Chapter 1 to find the SD card slot.

Check the micro SD card status

1. Launch the Reolink App and tap Settings 💭 , then tap the camera to enter **Device Info** page.

	< Settings
Devices Cloud	
	Reolink camera Model: Reolink Argus 3 Pro Local storage: 6.15GB used
	Battery
Kamera Hof 2	Network <pre></pre>
replink	Display >
	Alarm Settings
Please enter the password.	PIR Motion Sensor On >
	Detection Alarm >
	Camera Recording On >
	Notification Settings
Reolink camera 🛛 🔼 🔯	Push Notifications
24-00-2021 10 30-07 100	Enable to receive motion & low battery notifications.
	Email Alerts >
Connecting	Siren Off >
	More
Batthio source	Share Camera >
	Time Lanca

2. Tap **Storage,** and you can see the SD card used space/total storage space.Tap **Format** to format the SD card.

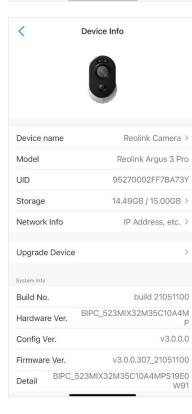
<	Device Info	< Storage
		SD card Storage Space: 6.15GB / 15GB
Device name	Reolink camera >	Format
Model	Reolink Argus 3 Pro	
UID	95270002FF7020RM	
Storage	6.15GB / 15.00GB	
Network Info	IP Address, etc. >	
Upgrade Device	>	
System Info		
Build No.	build 21013000	
Hardware Ver.	BIPC_523MIX32M35C10A4M P	
Config Ver.	v3.0.0.0	
Firmware Ver.	v3.0.0.188_21013000	
Detail BIPC_8	523MIX32M35C10A4MPS19E0 W91	

Device Information

From device information page, you can check the basic information about your camera include Model No, UID, and firmware version.

1. Launch the Reolink App then tap 💿 then go to **Device Info.**

Login	€ <	Settings	
Devices Cloud			
	M	Ceolink camera lodel: Reolink Argus 3 Pro ocal storage: 6.15GB used	٣
	Battery		96% >
Kamera Hof 2	Network	奈 TP-LIN	K_2080 >
replink	Display		>
	Alarm Settings		
Please enter the password.	PIR Motion S	Sensor	On >
	Detection Al	arm	>
	Camera Rec	ording	On >
	Notification Settin	gs	
Reolink camera	Push Notific	ations	
24-00-2021 10 00-07 102	Enable to receive notifications.	motion & low battery	\bigcirc
	Email Alerts		>
Connecting	Siren		Off >
	More		
Date: Sec. Sec. Sec. Sec. Sec. Sec. Sec. Sec.	Share Came	ra	>
	Time Lanca	·	

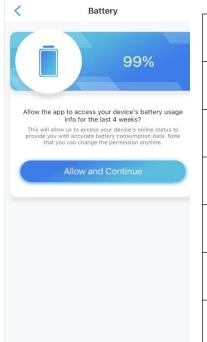


Device name	Camera name	
Model	camera model No.	
UID	starts with 9527xxxxxxxx	
Storage	SD card storage	
Network Info	Camera IP address	
Firmware Ver	camera firmware version	

Battery Information

User can check the battery status and level here. 1. Launch the Reolink App and tap 🔹 > **Battery**. The camera battery level will be displayed as picture below.

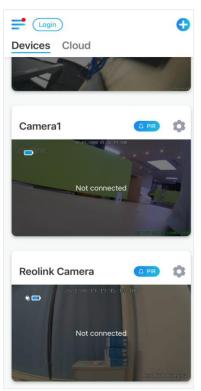
	Settings	
Devices Cloud	Reolink camera Model: Reolink Argus 3 Pro Local storage: 6.1568 used	×
	Battery	96%
Kamera Hof 2	Network 🔶 T	P-LINK_2080 >
replink	Display	>
	Alarm Settings	
Please enter the password.	PIR Motion Sensor	On >
	Detection Alarm	>
err er er et etened	Camera Recording	On >
	Notification Settings	
Reolink camera 🛛 🔍 😰	Push Notifications	
21-00-2021 10 10-07 102	Enable to receive motion & low battery notifications.	
	Email Alerts	>
Connecting	Siren	Off >
	More	
Dauliuk enzem	Share Camera	>
	Time Lanco	- ×



	low battery level below 15%
	full battery
	15%-30%
ŵ.	connected with charger, not charging
₩÷	connect with DC charger and charging
*	connected with solar panel, not charging
₩¥	connected with solar panel and charging

Allow and Continue: This will allow to count your battery consumption data for last 4 weeks.

You can also check the battery level and charging status from Devices page.



	low battery level below 15%
	15%-30%
	30%-100%
	100%
嵣	connected with charger
*	connected with solar panel
	·

Device Password

To access and use camera a password is required, the default username is admin and password is blank (no password). During setup the camera, it'll ask for creating a password before you can access the camera.

Change Device Password

Launch Reolink App and tap Settings > Advanced > Change Device
 Password.

	Settings
Devices Cloud	Network
	Display
	Alarm Settings
Kamera Hof 2 🔹	PIR Motion Sensor On >
08-01-2000 0] #10:119 50H	Detection Alarm >
replink	Camera Recording On >
Please enter the password.	Notification Settings
	Push Notifications Enable to receive motion & low battery notifications.
an and an address of the second	Email Alerts >
	Siren Off >
Reolink camera	More
	Share Camera >
	Time Lapse >
Connecting	Advanced Record Audio, etc.
Datitinal paraies	Delete Camera

2. Enter the old password and new password, then tap on **Save**.

Note:

Confirm password should be the same with new password.

Reolink Wireless Battery-powered Camera

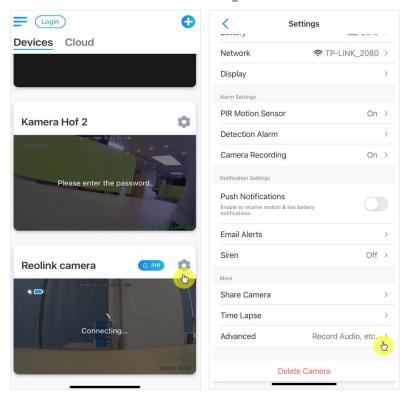
< Advanced		Cancel	Change Password	Sav
Change Device Password	Ь			(6
Date & Time	~	0 masswor		
Record Audio When disabled, you will not hear sound in live video or playback.		New Passwo Confirm Pas		6
Infrared Lights	Auto >			
Status LED	On >			
Spotlight	>			
Restore				
Reboot				

3. Tab **Save** to save the changes

Date and Time

Sync camera time with your smart phone

1. Launch Reolink App and tap 🔹 > Advanced > Date and Time.



2. Then tap **Synchronize phone time**. If your camera's date and time is already the same as your mobile phone, then this option is not available.

< Advanced		C Date & Time
Change Device Password	>	This will be the standard time for the device's date and time and the timestamp shown on recorded videos, live view and playback screen.
Date & Time	B	Asia/Shanghai
Record Audio When disabled, you will not hear sound in live video or playback.		17:09:16 28/08/2021
Infrared Lights	Auto >	Synchronize phone time
Status LED	On >	You can manually adjust device time when it is inconsistent with your phone time. After adjustment, the date, time, time zone and time format will be synced with your phone's settings.
Spotlight	>	unie format win be syncou with your prone a actunga.
Restore		
Reboot		

Reboot and Restore

Launch the Reolink App and tap > Advanced > Reboot or Restore. Here you can choose to reboot the camera or restore the camera to default.

Note:

Restoring will remove all the camera settings including camera password, camera name,PIR settings, etc.

Đ < < Settings Advanced ____ Devices Cloud ♠ TP-LINK_2080 > Network Change Device Password > Display Date & Time > Alarm Settings Record Audio PIR Motion Sensor On > \bigcirc When disabled, you will not hear sound in live video or playback. Kamera Hof 2 0 Detection Alarm > Infrared Lights Auto > Camera Recording On > Status LED On > Notification Settings Please enter the password. Spotlight > Push Notifications Enable to receive motion & low battery notifications. Restore Email Alerts > Reboot Siren Off > Reolink camera 2 More C . Share Camera > Time Lapse > Connecting Advanced Record Audio, etc. Ð Delete Camera

Reolink Wireless Battery-powered Camera

Firmware Upgrade

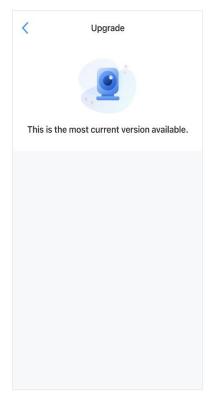
1.Launch the Reolink App and tap 🔹 > Device Info> Upgrade Device.

	Settings		< De	vice Info
evices Cloud	Reolink camera Model: Reolink Argus 3 Pro Local storage: 6.15GB used	(b)		
	Battery	9 6% >		•
Kamera Hof 2	Network 🛜 T	P-LINK_2080 >	Device name	Reolink camera
replink	Display	>	Model	Reolink Argus 3 Pro
	Alarm Settings		UID	95270002FF7O20RN
Please enter the password.	PIR Motion Sensor	On >	Storage	6.15GB / 15.00GB
	Detection Alarm	>	Network Info	IP Address, etc.
	Camera Recording	On >		
	Notification Settings		Upgrade Device	- Ch
Reolink camera	Push Notifications		System Info	
2000/2021 10 (2020) 102	Enable to receive motion & low battery notifications.		Build No.	build 2101300
	Email Alerts	>	Hardware Ver.	PC_523MIX32M35C10A4M
Connecting	Siren	Off >	Config Ver.	v3.0.0.
	More		Firmware Ver.	v3.0.0.188_2101300
	Share Camera	>	Detail BIPC_523	MIX32M35C10A4MPS19E W9
	Time Lanca	-		

2.If **Auto upgrade** turned on, the camera will upgrade to the latest firmware automatically.

<	Upgrade		
Auto Upgrade		C)
Upgrade Manually			>

If the **Auto upgrade** is off, you can choose to upgrade manually. If you see the image below that means the camera's firmware is already the latest one, there is no newer firmware to upgrade.



Smart Homes

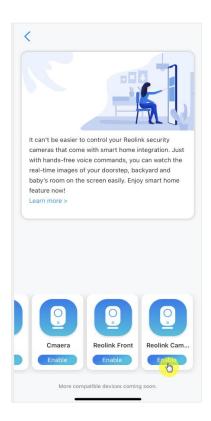
Google Home

Note: Reolink Argus, Reolink Go, Reolink Go PT, and cameras coming with the NVR system cannot work with Google home or Alexa.

1. Launch the Reolink App to tap Login to log in your Reolink account and go to > **cloud** > **Smart home.**

Devices Cloud	×	Devices Cloud
		Cloud Storage
Kamera Hof 2	Log In	Store All Moments That Matter, in a Much Safer Way
reelink		1
Please enter the password.	Password Porgot your password?	Smart Home Control Your Security Camera Hands Free - Just Ask
	Log in	
Reolink camera	Sign up	
Connecting	Or log in with	

2.Tap **Enable** to add the device to **Google Home** in the **Smart Home** page. Note:only when it turns to **disable** that means the smart home feature is enabled.



3. Launch the **Google Home**, sign in your account and then **Get Started** to create a home.

4.Name your home and tap **Next** to build a connection between the **Chromecast** and the **Google Home**.

I	I
Name your home Choose a nickname for this home to help identify it later.	Connecting to Chromecast Ultra Your phone or tablet may disconnect from Wi-Fi during setup
	\$
Next	Cancel

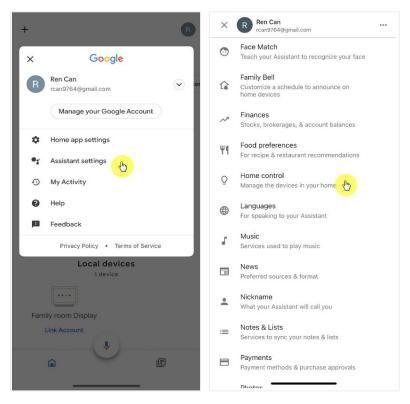
5. After the **Chromecast** found, please check the code shown on your TV and tap **Yes** to continue.

×	•••
Is this the code or display?	n your
Look for [Y4X6] to confirm t connected to the right Ne	
Y4X6	
L	
No	Yes

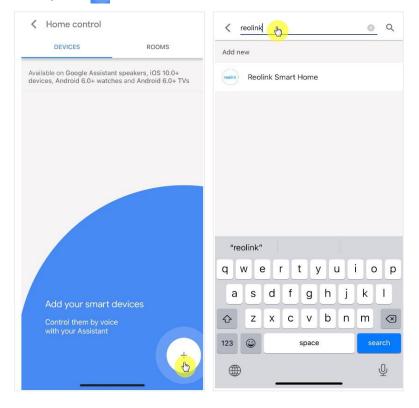
6. Connect the Wi-Fi network you would like to use with your **Chromecast**, then you can customize a room name, which will be added to your room list.

	Connect to Wi-Fi
Cho	ose the Wi-Fi network you would like to use with your Chromecast Ultra
V A	support-2.4
•	Reolink-test-168
•	support-5
V 4	ChinaNet-hkJe
W A	Reolink-test-5G-06UQ
-	06
	Next

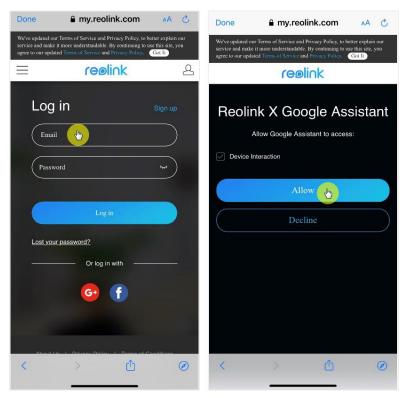
7.Now tap the Sutton to enter the account page, and then tap **Settings >** Assistant > Home Control.



8. Tap the Obutton and search **Reolink** in the search bar.



9. Enter your Reolink account and password to log in first, then tap Allow.



10. Assign the room for the camera you enabled in the cloud account via Reolink App.

+ 8
C908
Set up Household Contacts X
Media Broadcast Routines Settings
Office 1 device
Family room Display Play music
Linked to you 2 devices not in a home
@ [*]
E1 zoom RLC-410W
•
€ E

11. Done! Now you've added the Reolink camera to the **Google Home** successfully. Please launch the **Google Assistance** and say **"Hey Google, show [name of room** where the camera is placed] on [name of Chromecast device]."

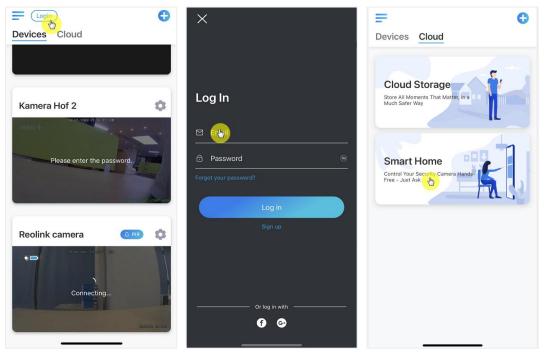
Amazon Alexa

To connect your camera to Alexa, make sure you have 3 devices at hand: a Reolink camera, an Amazon Alexa device(**Amazon Echoshow**, **Amazon Echo dot**) and your mobile phone; and 2 apps on your phone: the Reolink App and Amazon Alexa App.

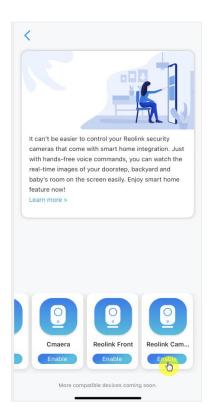
Alexa doesn't support all countries currently, it is only available for the below countries:

America: United States, Brazil, Canada, Mexico Europe: Germany, Spain, France, Italy, United Kingdom Asia & Oceania: Japan, India, Australia

1. Launch the **Reolink App** to tap Login to log in your Reolink account and go to > cloud > Smart home.



2.Tap **Enable** to add the device to **Amazon Alexa** in the **Smart Home** page. Note:only when it turns to disable that means the smart home feature is enabled.



3.Launch the **Amazon Alexa** APP, sign into your Alexa account and then tap on **Devices** in the bottom right corner.

🔵 amazon alexa	9
Sign-In Forgot password?	Tap or say "Alexa"
Cherry@reolink.com	(Link Music Services Stream your favourite music and more
reolink1234	Start a Shopping List Add shopping items and share the list
SIGN-IN	Call friends and family on their Alexa devices
By continuing, you agree to Amazon's Conditions of Use and Privacy Notice.	Add an alarm Set up daily or one-time alarms
New to Amazon?	Start a timer
CREATE A NEW AMAZON ACCOUNT	Alexa can notify you after a set amount of time Home Communicate Play Drometry More

4. Select **Your Smart Home Skills** and tap **Enable Smart Home Skills**. Please tap the **Search** icon at the top right corner and search **Reolink Smart Home**.

YOUR SMART HOME	K SMART HOME	
Enable smart home skills to discover devices and scenes Alexa can control.	Smart Home	
	2,146 Results Sort: Featured V	
ENABLE SMART HOME SKILLS		
Home Communicate Play Devices More	Home Communicate Play Devices More	

5. After search and find **Reolink Smart Home**, tap **ENABLE TO USE**.

SEARCH	K REOLINK SMART HO			
Search reolink smart home 10,963 Results Sort: Relevance 🗸	Reolink Smart Home 深圳市審联數字技术有限公司 Rated: Guidance Suggested ★★☆☆☆ 181			
eolink Smart Home <i>"Alexa, hide the front door camera."</i> Smart Home ★★☆☆☆ 174				
Smart Home "Alexa, ask Smart Home for a tip" Productivity *** \$\$ \$\$ 457	Reolink, global innovator in home security and camera solutions, now works seamlessly with Alexa. You can watch real-time videos from your Reolink			
eWeLink Smart Home "Alexa, turn off switch" Smart Home	cameras on Amazon Alexa devices, for example, Echo Show, and Echo Spot, with hands-free voice comma See More			
August Smart Home <i>"Alexa, is the front door locked?"</i> Smart Home ★★★☆☆ 296	Start By Saying English (US) "Alexa, show the front door camera." "Alexa, hide the front door camera."			
Hone Commutative Pily Deckes Hore	Home Communicate Play Devices More			

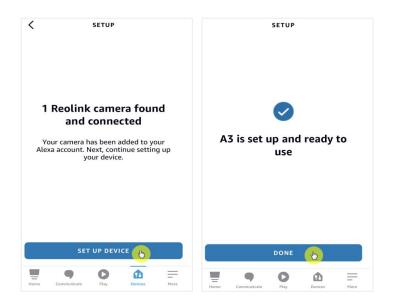
6.Type in your Reolink account, and then Tap **Log in**. After logging in successfully, then tap **Allow**, the App will remind that "**Reolink Smart Home has been successfully linked**". Tap **Close** to go to the next step.

<	Link Account	×	<	Link Account	×	ACCOUNT LINKING
Done	my.reolink.com	AA Č	Done	a my.reolink.com	5 AA	
Log	Lin	Sign up	service and mal	our Terms of Service and Privacy Polic ce it more understandable. By continuin lated Terms of Service and Privacy Pol	ng to use this site, you	0
		Sign up		reelink		
	@reolink.com	•		Amazon Alex Amazon Alexa	ka	Your Reolink Smart Home account has been successfully linked.
	Log in		Device	Interaction		What to do next:
Lost yo	ur password?			Allow 🔥		Close this window to discover smart-home devices you can control with Alexa.
	Or log in with					
	G (f)					
<	> 🗅	Ø	<	> 🗅	Ø	CLOSE 👆

7.Tap on **Discover Devices** or say a voice command "**Alexa, discover devices**". Alexa will scan and show the cameras bound to your Reolink account.

~
Discover Devices
Alexa is now discovering devices.
CANCEL

8. Tap **Set up Device**. You can tap **Choose Group** to add your device to a group if you want to, or you can skip this step and tap **Close** to finish the set.



9. Done! Now you've added the Reolink camera to Amazon Alexa successfully. To test your camera, turn on the turn on the Amazon device and say "Alexa, show [name of the camera]" to view the live feed and say "Alexa, stop [name of the camera]" to stop the live feed.

8.Battery Instructions of Battery Usage

Battery powered camera is not designed for 24/7 full capacity running or around-the-clock live streaming. It's designed to record motion events and remotely view live streaming only when you need it.

1.The battery is built-in. Do not remove it from the camera.(Battery of Argus pro, Argus 2, Reolink Go, Reolink Go plus is able to remove)

2.Charge the rechargeable battery with a standard and high-quality DC 5V/9V battery charger or Reolink solar panel. Do not charge the battery with solar panels from any other brands.

3.Charge the battery at temperatures between 0°C and 45°C and use the battery at temperatures between -20°C and 60°C.

4.Keep the USB charging port dry, clean and free of any debris and cover the USB charging port with the rubber plug when you stop charging the battery.

5.Do not charge, use or store the battery near any ignition sources, such as open flames or heaters.

6.Do not use the battery if it gives off an odor, generates heat, becomes discolored or deformed, or appears abnormal in any ways. If such battery is being used or charged, remove the battery from the device or the charger immediately, and stop using it. 7.Always follow the local waste and recycling laws when you get rid of the used battery.

9.FAQ and Troubleshooting

FAQs

Q1:Can customer from European countries use cloud service? A: No, the cloud is not available in European countries,We recommend that you install a micro SD card to record footage.

Q2: Can this camera work with 256GB micro SD card? A:No, the camera can only support up to 128GB(fat 32, class 10 or above)

Q3: Can my friend access the camera with his or her smart phone? A: yes, your friend can access the camera with his or her smart phone, the camera can support up to 8 simultaneous video streams (6 sub streams & 2 mainstreams)

Q4: Is it possible to keep charging the camera with USB charger? A: For safety reasons, it's not recommended to keep charging the camera with USB charger.

Q5: Can this camera work with Your NVR? A: No, our battery-powered camera cannot work with NVR.

Q6: Can this camera work with Blue iris, Synology, QNAP or other brand third party software?

A: No, the camera cannot work on other software, it can only work with Reolink App or Reolink PC client.

Q7: How long can the battery last?

A: In normal use and one time charge, the battery can last about 1-4 weeks according to different working environments.

In frequent trigger and one time charge, the battery of Reolink Argus 2/Pro will last 16 hours in day mode (or 9 hours with LEDs on at night, equivalent).

Please kindly note that when batteries are used repeatedly, they lose capacity as the number of charge cycles increases, until they are eventually considered to have reached the end of their useful life, which is normal for all lithium batteries, just like the one in your smart phone.

Q8: Can this camera record continuously? A: No, the battery powered camera can only record motion video. Q9: Can two cameras work with one solar panel? A:No, one solar panel can only work with one solar panel.

Q10: How long the solar panel power extension cable can connect. A:The cable length of Reolink solar panel is 4 meters. If it is not long enough in your case, you may consider purchasing our solar panel extension cable (4.5 meters/15 feet). You can add up to 2 Solar Panel extension cables to the solar panel so that the total distance can reach up to 13 meters (43 feet).

Q11: Can i grant a user account and limited the feature of user account. A: No, the battery powered camera only have admin account, its unable to grant a user account for this camera.

Troubleshootings

1. Camera Is Not Powering On

If your camera is not starting up, please try the following solutions:

- Make sure the power switch is turned on.
- Charge the battery with a DC 5V/2A power adapter. (When the green light is on, the battery is fully charged.)

• If these don't work, please contact Reolink Support <u>https://support.reolink.com/.</u>

2. Camera Failed to Scan QR Code on the Phone

If the camera cannot scan the QR code on your phone, please try the following solutions:

- Remove the protective film from the camera lens.
- Wipe the camera lens with a dry paper/towel/tissue.
- Narrow the distance between your camera and the mobile phone so that the camera can focus better.
- Make sure there is enough lighting.
- If these don't work, please contact Reolink Support https://support.reolink.com/.

3. Camera Failed to Connect to Wi-Fi During Initial Setup Process

If the camera fails to connect to Wi-Fi, please try the following solutions:

• Make sure that you have entered the correct Wi-Fi password.

- Put the camera closer to your router to ensure strong Wi-Fi signals.
- Change the encryption method of the Wi-Fi network to WPA2-PSK/WPA-PSK (safer encryption) on your router interface.
- Change your Wi-Fi SSID or password and make sure the SSID is within 31 characters and password is within 64 characters.
- Set your password using only the characters available on the keyboard.

• Make sure the Wi-Fi is on 2.4Ghz, as the battery-powered Wi-Fi cameras don't support the 5Ghz Wi-Fi.

• If these don't work, please contact Reolink Support <u>https://support.reolink.com/.</u>

4. The Reolink App Failed to Scan the QR Code Sticker on the Camera Body

When you lost the QR code sticker, the sticker is damaged or the Reolink App simply cannot scan to read the QR code on the camera's body. Please check the below solutions.

• Manually enter the UID number, please find steps in Chapter 5 the part of Add or Delete a Camera.

• In the case the QR code sticker is lost, please check if you still have any other phone or computer that can access the camera. Go to Reolink App, click camera's Settings and click Share Camera and you'd find the QR code of the camera.

5. The Solar Panel Stopped Charging the Camera's Battery

When the solar panel can longer charge the camera's battery, please follow the below trouble shootings steps.

• Please check the connectivity between the USB cable and camera (test by plugging and unplugging the USB cable several times).

•Please check the installation location of the Solar Panel, make sure the solar panel is facing direct sunlight. And please note that your camera is not working in temperatures below 0°C (32°F) or above 45°C (113°F).

• Charge this camera using the USB charger (DC 5V2A) and see if it can be charged fully.

• Please reduce or stop using your camera for a day or two to see whether the battery level will increase. At the same time, please turn off the PIR sensor. Because extensive use of your battery-powered cameras will drain the camera's battery faster than the recharging speed of your Reolink Solar panel, especially with insufficient sun exposure.

• Charge other battery-powered cameras using this Solar Panel to help confirm if the issue is related to the solar panel.

6. The Camera Isn't Accessible From Remotely

The camera can connect properly at the same network, but cannot connect when you're away. Please check the below trouble shooting steps:

• Check at the camera's Network Status page to ensure the camera has obtained DNS server numbers.

• Reboot the camera and router.

• Ensure the UDP ports of the camera in your router are enabled. And if you don't sure how to check it, please contact your router or internet provider about it.

• Check on the computer or phone, there's no firewall, proxy,VPN etc that may block the camera's connection.

• Switch to try both WiFi and 4G connection on the phone.

• Test the camera with another phone or computer.

• At last, contact Reolink Support with the camera's UID for further help: <u>https://support.reolink.com/.</u>

7. The Camera Shows "Incorrect Password"

When add the camera or connect the camera's video, it shows incorrect password, please follow the below solutions.

If you still have a phone or computer that can access the camera, please directly restore the device via the software. After restore, you can create a new password.

• For Reolink App, go to camera Settings>Advanced page, click Restore.

• For Reolink Client, go to camera Settings>System> Maintenance, click Restore. If currently no device has access to the camera, you have to reset it by press the reset button on the camera. Then set up the camera again from the start. Please find the detailed steps about reset in this article: <u>How to Reset Reolink</u>. <u>Devices</u>.